

The Board of Health of the Knox County Health District held a regular meeting in the agency conference room with a digital platform option through Zoom for staff and guests only. The following were in attendance:

Board Members:	Staff:	Absent:
Jeff Harmer, President	Zach Green, Health Commissioner	Barry George, MD
Jason Whaley, President Pro-Tem	Nathan Overholt, EH Director	Diane Goodrich
Amanda Rogers, DVM	Joyce Frazee, HR Director	Megan Rice
Barb Brenneman	Katie Hunter, Fiscal Director	Ron Martinson, MD
Dan Brinkman	Tina Cockrell, PHEN Director	
Eric Siekkinen	Cynthia Miller, WIC Director	
	Kaitlyn Hamm, Dental Director	
	Nan Snyder, Clinical Director	
	Stacy Gilley, BH Director	
	Deanar Sylvester, QI Director	
	Aimee Hulse, Office Supervisor	
	Shanea Mantel, Fiscal Analyst	
	Kristi Thomas, HR Generalist	
Guest:		
Tonja Belcher, Co-App Board	Peg Tazewell, Co-App Board	Bruce White, Co-App Board
Jim Lenthe, Co-App Board	Olivia Luli, Knox Tech Center	Rachel Byler, Knox Tech Center
Patricia Dawson, Muskingum University		

1. Convention

1.1. Call to Order

Jeff Harmer called the meeting to order at 6:30pm.

1.2. Acceptance of Agenda

Eric Siekkinen made a motion to accept the agenda. Barb Brenneman seconded the motion; in the negative: none. The motion was approved.

1.3. Approval of minutes for September 18, 2024

Jason Whaley made a motion to approve the minutes for September 18, 2024. Eric Siekkinen seconded the motion; in the negative: none. The motion was approved.

1.4. Approval of Bills (See appendix A)

Eric Siekkinen made a motion to approve the bills. Jason Whaley seconded the motion; in the negative: none. The motion was approved.

1.5. Public Participation

- Olivia Luli, Knox Technical Center
- Rachel Byler, Knox Technical Center
- Patricia Dawson, Muskingum University

2. Hearings/Readings/Regulations

2.1. Approval of private water system variance application for Casey Hammons at 243 State Street, Brinkhaven, OH 43003, Parcel # 62-00208.000 to allow a private water well to be drilled that cannot meet the minimum isolation distances of Ohio Administrative Code 3701-28-07(J) 10 ft. to a property line due to size of existing lot.

Dan Brinkman made a motion to approve the private water system variance application for Casey Hammons at 243 State Street, Brinkhaven, OH 43003, Parcel # 62-00208.000 to allow a private water well to be drilled that cannot meet the minimum isolation distances of Ohio Administrative Code 3701-28-07(J) 10 ft. to a property line due to size of existing lot. Barb Brenneman seconded the motion; in the negative: none. The motion was approved.

2.2. First reading of proposed Environmental Health Fees.

Jason Whaley made a motion to approve the first reading of the proposed Environmental Health Fees. Eric Siekkinen seconded the motion; in the negative: none. The motion was approved.

3. Special Reports

3.1. Board Report

Jeff Harmer reported that in recognition of Boss's Day, he wanted to say thank you to Zach Green and all the leadership staff of Knox Public Health. Jeff commended Zach Green on his leadership skills and ability to make very difficult decisions.

3.2. Health Commissioner

- HRSA Onsite Visit Update
 - Corrective Opportunity 14 day window opened October 1st
 - All elements have been reviewed & submitted to HRSA
- Public Health Accreditation Board (PHAB)
 - Site visit was successfully conducted October 3rd & 4th
 - Team worked tirelessly to meet the two day timeframe for any re-opened measures
 - Outstanding teamwork by all!
 - Special thanks to our new Accreditation Coordinator, Anthony Bowersock
- Facilities:
 - Master plan draft has been sent to the Ad-hoc Facilities Committee
 - Co-Op Members?
 - Plan to meet with board members in November
 - Strategic Plan outlines 2026 Capital Campaign

- On the horizon:
 - School Based Health Center - Centerburg
 - Community Listening Sessions slated 10/29 & 11/7
 - Business plan projected completion date of March 2025
 - Collaboration with school officials, community members, mayor, and partners at KCH.
 - Embracing emotional health for First Responders
 - Dr. Brian Barkett, Psy. D.
- Strategic Plan FY24'-29'
 - Final - uploaded into shared drive

4. New Business

4.1. Finance

4.1.1. Income and Expenses

Eric Siekkinen made a motion to approve the income and expenses. Barb Brenneman seconded the motion; in the negative: none. The motion was approved.

4.1.2. Resolution 2024-16, transfers/advances

Amanda Rogers, DVM, made a motion to approve Resolution 2024-16, transfers/advances. Eric Siekkinen seconded the motion; on roll call the following voted in the affirmative: Dan Brinkman, Barb Brenneman, Eric Siekkinen, Amanda Rogers, DVM, Jason Whaley, and Jeff Harmer; in the negative: none. The motion was approved.

4.2. Personnel

4.2.1. Accept the resignation of Tonja Balka, EFDA, effective October 11, 2024.

Eric Siekkinen made a motion to accept the resignation of Tonja Balka, EFDA, effective October 11, 2024. Jason Whaley seconded the motion; in the negative: none. The motion was approved.

4.3. Contracts

4.3.1. Approval of the Agreement with Ohio Department of Health for the Bingocize Program to expand balance and mobility programming, with a monetary reimbursement of \$1,254.00, effective July 1, 2024 through June 30, 2025.

Eric Siekkinen made a motion to approve the Agreement with Ohio Department of Health for the Bingocize Program to expand balance and mobility programming, with a monetary reimbursement of \$1,254.00, effective July 1, 2024 through June 30, 2025. Barb Brenneman seconded the motion; in the negative: none.

4.3.2. Approval of the Affiliation Agreement with Vanderbilt University for clinical students, effective September 30, 2024 through September 29, 2029, with no monetary value.

Eric Siekkinen made a motion to approve the Affiliation Agreement with Vanderbilt University for clinical students, effective September 30, 2024 through September 29, 2029, with no monetary

value. Amanda Rogers, DVM, seconded the motion; in the negative: none. The motion was approved.

4.3.3. Approval of the 340B Pharmacy Services Agreement between Danville Community Health Center and Knox Community Hospital Eastside Pharmacy for the 340B drug program, effective October 4, 2024 and remains ongoing.

Barb Brenneman made a motion to approve the 340B Pharmacy Services Agreement between Danville Community Health Center and Knox Community Hospital Eastside Pharmacy for the 340B drug program, effective October 4, 2024 and remains ongoing. Eric Siekkinen seconded the motion; in the negative: none. The motion was approved. Bruce White recused himself from all discussion.

4.3.4. Approval of the Consulting Services Agreement with Genua Consulting, LLC., for consulting services for the Knox County Community Health Center, effective October 7, 2024 through October 6, 2025, with a monetary value of \$250/hour on an as-needed basis.

Eric Siekkinen made a motion to approve the Consulting Services Agreement with Genua Consulting, LLC., for consulting services for the Knox County Community Health Center, effective October 7, 2024 through October 6, 2025, with a monetary value of \$250/hour on an as-needed basis, and a monetary max of \$25,000. Barb Brenneman seconded the motion; in the negative: none. The motion was approved.

4.3.5. Approval of the Consultant Agreement with Burrows Consulting to serve as an interim CEO for the Knox County Community Health Center and provide monthly grant writing services, with a monetary max of \$15,000/month, effective October 16, 2024.

Eric Siekkinen made a motion to approve the Consultant Agreement with Burrows Consulting to serve as an interim CEO for the Knox County Community Health Center and provide monthly grant writing services, with a monetary max of \$15,000/month, effective October 16, 2024. Dan Brinkman seconded the motion; in the negative: none. The motion was approved.

4.3.6. Approval of the Affiliation Agreement with New Directions for professionals to gain hand-on experience through internships, effective January 6, 2025 through August 30, 2025 with no monetary value.

Jason Whaley made a motion to approve the Affiliation Agreement with New Directions for professionals to gain hand-on experience through internships, effective January 6, 2025 through August 30, 2025 with no monetary value. Dan Brinkman seconded the motion; in the negative: none. The motion was approved.

4.4. Board Approvals

4.4.1. Accept the Notice of Award from the Ohio Department of Health for the WIC program, in the amount of \$298,529 effective budget period October 1, 2024 through September 30, 2025.

Amanda Rogers, DVM, made a motion to accept the Notice of Award from the Ohio Department of Health for the WIC program, in the amount of \$298,529 effective budget period October 1, 2024 through September 30, 2025. Eric Siekkinen seconded the motion; in the negative: none. The motion was approved.

5. Board Information (Non-Action Items)

- Health Commissioner/CHC CEO approved/signed the following:
 - MOU with The Blessed Life for the Creating Healthy Communities Bike Lending Program, effective October 1, 2024 and remains ongoing with no monetary value.
 - Addendum with eClinicalWorkers for online appointment booking with a monetary value of \$49/provider per month, effective September 20, 2024.
 - Stacey Robinson will be taking the place of Katie Hunter for the trip to Texas.
 - MOA with Knox County Career Center for KPH to provide CPR training to students, effective October 1, 2024 with a total monetary reimbursement of \$425.50.
 - 340B Pharmacy Agreement Amendment with CVS to add 12 East Main Street, Danville, Ohio 43014 as a covered entity, effective October 1, 2024 and remains ongoing.
 - 340B Pharmacy Services Agreement with 12 East Main Street, Danville, Ohio, 43014 and BioPlus Specialty Pharmacy Services, LLC, effective October 11, 2024 and remains ongoing.
 - Program addendum with Health Centers of Ohio CIN LLC., for provider the Buckeye Value-Based Reimbursement Program, effective January 1, 2024 and remains ongoing.
 - Centerprise Healthcare Services Billing Agreement for billing and collection services of the Knox County Community Health Center, effective October 10, 2024 through October 9, 2027 with a monetary value of 7% of cash receipts and a consulting fee of \$75/hour when needed.

- Leadership Team Reports (see Appendix B)

6. Executive Session

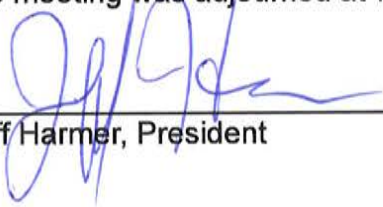
At 6:49pm Eric Siekkinen made a motion to enter into executive session, asking the Co-App Board members to stay, for personnel and land acquisition. Amanda Rogers, DVM, seconded the motion; on roll call the following voted in the affirmative: Dan Brinkman, Barb Brenneman, Eric Siekkinen, Amanda Rogers, DVM, Jason Whaley, and Jeff Harmer; in the negative: none. The motion was approved.

At 7:11pm Amanda Rogers, DVM, made a motion to return to regular session. Barb Brenneman seconded the motion; on roll call the following voted in the affirmative: Dan Brinkman, Barb Brenneman, Eric Siekkinen, Amanda Rogers, DVM, Jason Whaley, and Jeff Harmer; in the negative: none. The motion was approved.

7. Adjournment

Having no further business, Eric Siekkinen made a motion to adjourn the meeting. Dan Brinkman seconded the motion; in the negative: none. The motion was approved.

The meeting was adjourned at 7:13pm.



Jeff Harmer, President



Zach Green, Health Commissioner

Appendix A

APPROVAL OF BILLS SEPTEMBER 2024	
FUND	AMOUNT
801 - General Fund	31,715.63
805 - Swimming Pool Fund	205.25
806 - Food Service Fund	524.11
807 - Private Water Fund	3,029.19
808 - WIC Grant	8,116.52
809 - Sewage Program Fund	1,270.35
811 - Creating Healthy Communities Grant	5,022.53
812 - Public Hlth Emergency Preparedness Grant	328.62
814 - Community Health Center Grant	345,574.19
820 - ODH Grants	11,505.44
821 - Mobility Management	1,820.93
830 - Drug Free Communities	8,751.68
Total	\$417,864.44
THEN & NOW	
801 - General Fund	1,667.15
814 - Community Health Center Grant	21,622.50
Total	\$23,289.65

Appendix B

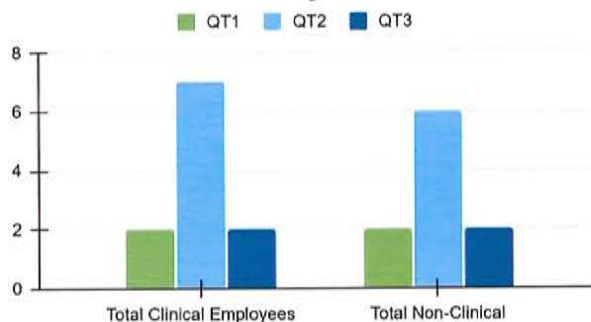
FISCAL DIRECTOR – Katie Hunter

- **Resolution 2024-16**
 - The transfers within the EH funds were to cover the cost of travel and a refund in the food service fund.
 - The WIC Grant, Drug Free Communities Grant and Creating Healthy Communities grant periods end in September, each grant needed transfers into supplies in order to expense any remaining funds.
 - The WIC Grant needed an additional transfer from the General Fund due to timing in reimbursement from ODH.
 - The Advance payback was made to the General Fund from the Enhanced Operations Grant.
- **Environmental Health Fees Proposal**
 - At this time, we would propose a 5% increase in Food, Sewage and Water. These three programs require the most financial support from the general fund each year.

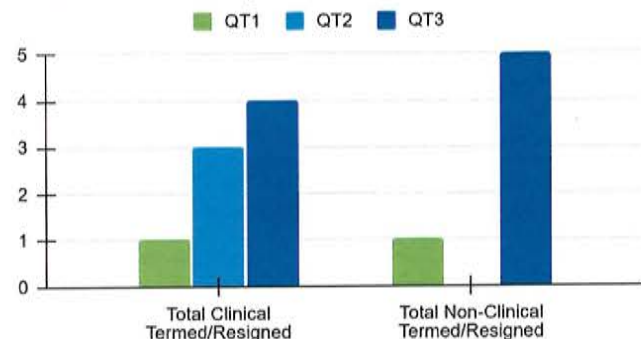
HUMAN RESOURCES DIRECTOR – Joyce Frazee

- Tonja Balka, Expanded Function Dental Assistant (EFDA) submitted her letter of resignation. Tonja worked in the Danville Dental location and went back to work for a previous employer.
- Positions we are actively recruiting to fill are as follows:
 - Dentist
 - Clinical Supervisor
 - Expanded Function Dental Assistant
 - Environmental Health Specialist
- Quarterly Turnover Report
 - The charts below represent the hires and terms throughout 2024
 - The largest increase in non-clinical turnover is due to our student interns returning to school in August
 - Most clinical employees are leaving for an increase in wages

2024 Quarterly New Hires



2024 Quarterly Terms/Resignations



- The affiliation agreement with Vanderbilt University for clinical instruction is on the agenda for approval. We currently maintain 13 affiliation agreements with community colleges, technical schools, and universities. As of this month, we have provided clinical instruction to 29 students in various capacities. The length of rotations varies, with the shortest lasting just one day.
- As part of the agency protocol, every few years we begin our due diligence to investigate health insurance plans from other brokers. With that being said, we are currently in the process of collecting quotes from two brokers. The preliminary health insurance rates are starting to come in, and the outlook isn't promising. Currently, the rates are significantly higher than what we can obtain through the county plan. We don't expect any of the remaining offers to be competitive with the county's rates either.

ENVIRONMENTAL HEALTH DIRECTOR – Nate Overholt, RS

- A variance application for Casey Hammons at 243 State Street, Brinkhaven, OH 43006, Parcel # 62-00208.000 to allow a new private water system well to be drilled where it cannot meet the isolation requirements to the property lines. The lot size is 0.246 acres. It will be able to maintain isolation distances to the septic system, roadway and any other water systems. The property owner is experiencing severe muddy water in his existing well and would like to drill a new deeper well for the property.

PUBLIC HEALTH EDUCATION AND NURSING DIRECTOR – Tina Cockrell

- **Accreditation** - Knox Public Health completed the virtual site visit for re-accreditation on October 5, 2024. Following, additional documentation was submitted on 10/8/2024 to PHAB based upon reordered measures from the virtual site visit. The virtual site visit team finalized their reporting and provided all required documents to the PHAB Accreditation Committee for review. Final decision related to reaccreditation is expected in late November or early December after their November 22 meeting.
- **Communicable Disease Nurse** - Tick Busters (2nd Grade Classes) We have completed our second year of lyme disease education presentations at 9 of the 10 Knox County Elementary buildings. This year we added an electronic survey that was accessible to the students via Google Classroom. By utilizing the electronic survey instead of paper/pen surveys we were able to increase our discussion & interaction time with the students. Pre-survey and post survey links were emailed to the teachers 2-3 days prior to our in person presentation. Teachers told us it was "very easy" to put the survey link in Google Classroom (versus handing out printed surveys & pencils for PRE & POST) One health aide said "the kids don't seem as scared when they get a tick on them, they just come to me and ask if I will remove it"
- **CPR** - Work continues in development of CPR services for the community at Knox Public Health. An MOA was developed for organizations to receive CPR training at a flat rate based upon number of participants. Internally, recertification continues with regard to Basic Life Support (BLS) CPR training for staff.
- **Epidemiology** -
- **Emergency Preparedness** - Logan, Nicole, and Suzanne have been working on updating the Crisis and Daily Comms Plan. Our reunification team will be participating in a local EMA reunification exercise with our county schools later this month

- **Safe Communities** - Our coalition borrowed an impaired driving simulator from ODOT to be used in collaboration with KCCC during the lunch periods. This will also be present at the MVFD open house to discuss traffic safety issues. All county School Resource Officers have been contacted regarding their respective high school along with health teachers to ask if they are interested in allowing us to come into their classrooms and discuss traffic safety issues with the students. This will be done with School Resource Officers and other law enforcement. We plan on using the impaired vision goggles
- **Director of Nursing** - Staff completed training for the evidence-based program Bingocize. This program is a ten week/20 session program that incorporates the game of bingo with health and fall prevention education, exercise, and social engagement. We will be providing this program in Mount Vernon at Station Break Senior Center starting in December and at the Centerburg Senior Center starting in March or April. Funding for Bingocize was provided by ODH on the agenda.
- **Tobacco** - Secured a partnership with the Main Place to help strengthen their tobacco policy. The current policy scored 22 out of 100 on the policy rubric provided by ODH. I will work with them to better the lives of their staff as well as their clients for years to come. The next step is to start to train staff on how to conduct intakes with tobacco use in mind. Staff will also be trained on how to make referrals for cessation treatment. I will also be scheduling presentations with schools on tobacco and vaping. Six presentations will be done by the end of October. To date, our cessation success rate stands at 27% of those enrolled this calendar year at their 3-month follow-ups.
- **Ohio Buckle Buckeyes**- Currently have 39 seats available for distribution with just 2 on the waiting list this is because their due date. Seats are not distributed until closer to delivery.
- **Maternal & Infant Health** - Cribs for Kids collaborated with WIC to get a portable crib for the shelter to accommodate mom and baby.
- **Mobility Management** - The Transportation and Mobility Resource Guide was printed. There are around 750 of them out in the county to date. We will need to do a second run soon. Worked directly with 5 county residents to help them with transportation issues. Overall, approximately 500 residents in regard to Mobility Management in September. This includes Amish Safety Day, 2 Resource Days (Senior and United Way), and various events and meetings in the county. KAT, JFS NET and Independency LLC met to discuss Independency's upcoming approval as a Medicaid Provider. Once this is approved the agency will work out a contract with JFS to be a NET (Non Emergency Transportation) provider in Knox County. This will provide an additional NET provider in the county, at this time KAT is the only one. All of the Region 5 Mobility Managers came to Mt. Vernon 9/3 to meet with me to see what programs we are running in Knox County and to visit KAT to learn about KAT operations. Seems we are ahead of the curve when it comes to transportation in Region 5.
- **Creating Healthy Communities(CHC)**- For FY2025 (beginning October 1st), we're excited to partner with the Knox County Food Council on a "Winter" Farmers Market, tentatively set for Saturdays in Mount Vernon, 9 AM to 12 PM, with community and vendor surveys underway to finalize details. We're also collaborating with the Knox Board of DD to add adaptive bikes to our bike lending system, ensuring accessibility for all abilities. Additionally, we remain committed to working with our local pantries, including school-based ones, to ensure healthy food options are consistently available across the community.
- **Equity & Development** - The Community Health Improvement Plan (CHIP) meetings have been going exceptionally well for KHPP, bringing together key stakeholders, community leaders, and local residents. With a focus on addressing the top chosen health priorities -

access to care, behavioral health, and housing insecurity - the meetings have sparked productive discussions and collaborative planning. Participants are actively engaged, sharing valuable insights and personal experiences that help shape realistic, impactful goals!

- **Drug Free Communities** - Drug Take Back Day is scheduled for October 26 from 10a-2p. Locations for drop off include Fredericktown PD, Danville PD, Foster's Pharmacy in Centerburg, KPH and Mount Vernon Health Center.
- **Project Dawn** - Provided naloxone and educational information to Knox Recovery. Continuing to work with Kenyon College for a fall semester event.
- **Complex Medical Help (CMH)** - Working with Habitat for Humanity to get an indoor swing installed for a child with special needs that loves to swing.
- **Public Relations** - plans to go live with a new website November 1 contingent on resolving any software issues. Successful "Start Your Recovery Journey" Campaign resulted in a community member seeing the press release and having the courage to attend the SMART Recovery meeting for support/information to help a family member who is struggling with substance use disorder. This is a step in the right direction for someone struggling with the disease.
- **School Nursing**- average 15-20 students visiting the clinic for care such as; Diabetes, medications, injuries, illnesses, or medical concerns. Working on verifying vaccinations of students to report to the ODH. I will be teaching CPR classes to students and staff once my training for the trainer class is done at the end of October. Project ADAM Heart Safe School drills are now required to be done quarterly. - Project ADAM Heart Safe School designation is attained by schools upon successful implementation of a quality sudden cardiac arrest program of awareness, training and effective emergency response to promote a Heart Safe environment for students, visitors and staff as outlined within the Heart Safe School Checklist. I will be starting the screening for the I Build Drug Free program for Building Trades soon - The I Build Drug-Free program is voluntary. Students are drug-tested when they enroll in the program and put in a random lottery throughout the year. The I Build Drug-Free program offers a variety of incentives. The Ohio Contractors Association has partnered with KCCC's Building Trades program to support this program. Students are guaranteed an interview with a list of employers and will receive an I Build Drug-Free T-shirt. Students also earn a silver pin and card after completing year one of the program and a gold pin and card after completing year two of the program.
- **Senior Health and Wellness/Community Health Worker (CHW)**- Reimbursements for the CHW COPD program have started coming in. A grant will be submitted to the United Way October 25 to support the hiring of a CHW specific for pregnant moms and will be completed.

WIC DIRECTOR – Cyndie Miller, RD, LD, CLC

- Knox County WIC initial caseload for September 2024 is 784, an increase of 15 from August 2024.
- Knox County WIC's breastfeeding initiation rate for September has increased from 57.44% to 59.90%.
- The authorized larger container sizes for Enfamil Gentlease (powder), Enfamil A.R. (powder), and Enfamil Reguline (powder), has now expired, effective September 30, 2024. Reguline formula shipments have been made and should be available in the next

week, according to Mead Johnson. We continue to report the current formula situation to State WIC.

- Our Knox County WIC Milk Drop program was able to ship **3,088 ounces (just over 24 gallons)** of donated expressed breastmilk to the OhioHealth Mothers' Milk Bank this month.
- A success story was submitted by our new HP, Susan Hurley: The woman who waited on the KAT bus until 5:15pm on Monday - she took full formula from us, but while she was in the office, she started nursing her baby. She had a good latch and I saw milk dripping! We chatted about how if her baby was spitting up and sometimes vomiting on formula that she should BF first and then offer formula if that made her feel more secure. I said it was best to fill up on breast milk first! I am sure she feels food insecurity so I don't know that she will ever want less formula or nurse exclusively - but it was great and surprising to see her nursing in the WIC office!

CLINICAL DIRECTOR – Nan Snyder, RN

2024:

- 1,304 individual medical clients served in September
- 1,481 appointments completed out of 2,132 scheduled (76%)
- 118 total No Shows (6%)

Visit Status	Patient Count	% (Patient Count)	Visit Count	% (Visit Count)
CANC : Cancelled	142	9%	148	8%
CANC R/S : PT Cancels and Reschedules	130	9%	142	7%
CHK : Checked Out	1304	86%	1481	77%
N/S : No-Show	112	7%	118	6%
PROV CANC : Cancelled due to provider	45	3%	46	2%
Summary	1,516		1,935	100%

2023:

- 1,256 individual medical clients served in August
- 1,433 appointments completed out of 1,328 (72%)
- 98 total No Shows (5%)

Visit Status	Patient Count	% (Patient Count)	Visit Count	% (Visit Count)
CANC : Cancelled	130	9%	137	8%
CANC R/S : PT Cancels and Reschedules	92	6%	95	5%
CHK : Checked Out	1256	87%	1433	80%
N/S : No-Show	94	7%	98	5%
PROV CANC : Cancelled due to provider	32	2%	32	2%
Summary	1,436		1,795	100%

- Flu and COVID-19 vaccine appointments are available to the public.
- Jill Hunter, Kelly Peters, and Maribeth Pozderac attended the fall conference of the Ohio Association of Community Health Center. They attended sessions on value-based care and leadership.

BEHAVIORAL HEALTH DIRECTOR - Stacy Gilley, LISW-S

- **Paul Hart Ruthenbeck, LCDCIII, reports;**
 - The second SMART meeting is going well, averaging 6 participants, and 8-10 participants at the Tuesday meeting. Because of the publicity for Recovery Month a family member came to a SMART meeting for support and information to help his family member. This could turn into a new client.
- **Melissa Body, LCDCIII, LSW, reports;**
 - Georgette and I have both worked with a mother. She was one of my first parents I started working with in 6-2022. I believe she started with Georgette in 1-2023 or maybe sooner. When her case started she had a newborn and a 10 year removed. A year later she did not have custody and was continuing to use substances sporadically and had another baby. The father continued to use substances. The father finally agreed to see a mental health therapist, Sara. They were talking about permanent custody for all three at one point. The mom and dad both started to make some changes. This week the case was closed successfully with Children Services and all three children have been back in the home for the past 4 months. The parents utilize the foster parents for support and child care and the father is now working with the foster father as part of his construction crew. The two families go to church together. The mother and father both are continuing their treatment with BH therapist.
- **Deborah Wauthier MSW/LSW, LCDC III, reports;**
 - I have a client whom I have been seeing for two years. She suffers from complex compound trauma related to a motor vehicle accident suffered several years ago. She has avoided the area where her accident happened for all of these years. We have been working on utilizing Exposure therapy to assist her in driving near this area because it is the closest route to her home. Previously she drove many miles out of her way to come to town or come to appointments. She reports that utilizing Exposure therapy, and positive self talk messages she has learned, have helped her drive through this area without further panic, anxiety, or duress.
 - I work with a teenager who was first present with crippling anxiety to the point she could barely speak in sessions and cried throughout. Since working with her, she has identified the sources for her anxiety and learned to utilize her voice and find courage within herself to speak up. She now smiles, understands how to identify and convey her feelings, and rarely has tears or cries in a session.

- Another teen client suffered from depression and rarely expressed positive emotions. I encouraged her to speak with her primary care provider because she was isolating and wanted to stay in bed. During the consultation with her PCP it was deemed appropriate she start medication to assist her. She now verbalizes she rarely feels depressed, has increased motivation and increased positive mood. Recently she stated she is constantly upbeat and happy even during times she previously found it difficult to cope. She stated she is feeling happiness for the first time since early childhood.
- **Chris Remy, LISW-S, reports;**
 - I'm working with some newer clients utilizing EMDR Therapy. One client in particular has been greatly benefiting from it and is reporting decreased anger after sessions. Another new client who has high anxiety and chronic PTSD is working hard in developing positive resources to help as we progress towards the reprocessing phase in EMDR Therapy.

Monthly Total Checked-Out ALL	574	66.90%
Monthly Total No Show ALL	46	5.36%
Monthly Total Cancelled ALL	92	10.72%
Monthly Total Cancelled Rescheduled ALL	89	10.37%
Monthly Total Provider Cancelled ALL	45	5.24%
Monthly Total Encounter ALL	858	100.00%

QUALITY DIRECTOR - Deonar Sylvester, RN

• **UDS- 3rd Quarter:**

MEASURE	RESULT	CHANGE
① Childhood Immunization Status (CMS 117v12)	0.0%	- 6.3% ▼
① Child Weight Assessment / Counseling for Nutrition / Physical Activity (CMS 155v12)	43.6%	- 5.0% ▼
① BMI Screening and Follow-Up 18+ Years (CMS 69v12)	84.9%	+ 5.6% ▲
① Depression Remission at Twelve Months (CMS 159v12)	8.8%	+ 8.2% ▲
① Screening for Depression and Follow-Up Plan (CMS 2v13)	86.7%	+ 0.5% ▲
① Tobacco Use: Screening and Cessation (CMS 138v12)	71.1%	- 13.6% ▼
① Colorectal Cancer Screening (CMS 130v12)	17.6%	+ 7.5% ▲
① Cervical Cancer Screening (CMS 124v12)	21.6%	+ 8.7% ▲
① Breast Cancer Screening Ages 50-74 (CMS 125v12)	44.2%	+ 3.3% ▲
① Hypertension Controlling High Blood Pressure (CMS165v12)	86.5%	+ 6.4% ▲
① Statin Therapy for the Prevention and Treatment of Cardiovascular Disease (CMS 347v7)	71.0%	+ 2.2% ▲
① Diabetes A1c > 9 or Untested (CMS 122v12)	29.4%	+ 0.8% ▲
① IVD Aspirin Use (CMS 164v7)	75.4%	+ 2.3% ▲
① HIV Screening (CMS 349v6)	9.5%	+ 1.5% ▲
① HIV and Pregnant	0.0%	0.0%
① HIV Linkage to Care	0.0%	- 100.0% ▼
① Dental Sealants for Children between 6-9 Years (CMS 277v0)	38.4%	+ 4.3% ▲

• **Visit Counts:**

3rd Quarter Visit Counts			
	Unique Visits	Encounters	YTD
Medical	3266	4304	12926
Dental	1154	1010	3507
Behavior Health	350	837	2728
Totals:	4770	6151	19161

- **Incidents Reported:** 8 incidents reported- Patient transported to the hospital for more complex treatment, several filing issues within the EMR, charting error, Employee tripped and fell.
- **Grievances:** 1 grievance reported- Patient filed a grievance regarding service.
- **Updates:** 2024 UDS reporting will no longer **require** full submission through FHIR, however, we will participate with voluntary UDS+ reporting, to better prepare for 2025 submission. I continue to work with our Population Health Navigator to improve data capture in the clinics, with UDS and focus measures. Implementing Smart Forms and providing the patients with options to complete intake paperwork through the patient portal, are some of the new features available via eClinicalWorks. More to come...
- **Patient Care Navigator-** Lillian Collins, RDT
 - Number of Referrals: 14.
 - Housing/homelessness (2)
 - Medicaid/Insurance applications (7)
 - Transportation (6)
 - HEAP (1)
 - Food Insecurities (4)
 - SNAP application (1)
 - WIC appointments (2)
 - Shot records (5)
 - Produce Vouchers: 22 sets provided in Sept. (total= \$1230)
- **Population Health Navigator-** Tara Mertler

UDS Care Gap Measures (Top 5 focuses for KCCHC in 2024):

Quality Measure	Q1	Q2	Q3	YTD	Target
Diabetes A1c > 9 or Untested (CMS 122v12)	22.40%	24.70%	29.40%	25.50%	30% or Below
Statin Therapy for the Prevention and Treatment of Cardiovascular Disease (CMS 447v7)	70.70%	71.80%	71.00%	71.16%	80.00%
Cervical Cancer Screening (CMS 124v12)	18.90%	19.80%	21.60%	20.10%	58.00%
Colorectal Cancer Screening (CMS 130v12)	13.30%	16.60%	17.60%	15.80%	50.00%
Dental Sealants for Children between 6-9 Years (CMS 277v0)	84.00%	72.22%	63.64%	83.58%	80.00%

Lower is Better



DENTAL DIRECTOR - Kaitlyn Hamm, RDH

Total Patients Seen (non-duplicated)	678	
Appointments Scheduled	1544	
Appointments Completed	1296	≈84%
Appointment No-Shows	123	≈8%
Appointment Cancellations	125	≈8%

- In the process of interviewing a potential candidate to fill the available Dentist position.
- Newly added dental room in the main clinic is fully operational and being used currently for overflow to get patients back in a timely manner if preceding appointments have run over.
- Plan to move forward with continuing to support the OSU dental students through the Ohio Project with a new dentist as their mentor once on board with us.
- Dental Assistant Tyler Hanson will be enrolled into the CDA (certified dental assistant) program through OACHC to extend knowledge and skill to become certified.
- Dental Assistants Tyler Hanson and Dawn Willis will start cross-training with PSRs to learn front desk/receptionist skills in addition to their clinical services they perform.

This will help them become more well-rounded in scheduling in general and to be able to help fill staffing gaps when possible.