

The Board of Health of the Knox County Health District held a regular meeting in the agency conference room with a digital platform option through Zoom for staff and guests only. The following were in attendance:

Board Members:	Staff:	Absent:
Jeff Harmer, President	Zach Green, Health Commissioner	Barry George, MD
Jason Whaley, President Pro-Tem	Nathan Overholt, EH Director	Diane Goodrich
Amanda Rogers, DVM	Joyce Frazee, HR Director	Ron Martinson, MD
Barb Brenneman	Katie Hunter, Fiscal Director	Deanar Sylvester, QI Director
Eric Siekkinen	Tina Cockrell, PHEN Director	
Dan Brinkman	Cynthia Miller, WIC Director, Zoom	
Megan Rice	Nan Snyder, Clinical Director	
	Stacy Gilley, BH Director	
	Kaitlyn Hamm, Dental Director	
	Kristi Thomas, HR Generalist	
Guest:		
Joe Porter, KPH, Zoom	Morgan Meleca, KPH, Zoom	Lauren Sanders, KPH, Zoom

1. Convention

1.1. Call to Order

Jeff Harmer called the meeting to order at 6:30pm.

1.2. Acceptance of Agenda

Eric Siekkinen made a motion to approve the agenda. Jason Whaley seconded the motion; in the negative: none. The motion was approved.

1.3. Approval of minutes for November 20, 2024

Eric Siekkinen made a motion to approve the minutes for November 20, 2024. Barb Brenneman seconded the motion; in the negative: none. The motion was approved.

1.4. Approval of Bills - see Appendix A

Eric Siekkinen made a motion to approve the bills. Jason Whaley seconded the motion; in the negative: none. The motion was approved.

1.5. Public Participation

- Joe Porter, KPH
- Morgan Meleca, KPH
- Lauren Sanders, KPH

2. Hearings/Readings/Regulations

2.1. Third reading of proposed Environmental Health Fees.

Eric Siekkinen made a motion to approve the third reading of proposed Environmental Health Fees. Megan Rice seconded the motion; in the negative: none. The motion was approved.

2.2. Approval of proposed Environmental Health Fees.

Megan Rice made a motion to approve the proposed Environmental Health Fees. Eric Siekkinen seconded the motion; in the negative: none. The motion was approved.

3. Special Reports

3.1. Board Report

Jeff Harmer thanked the Health Center leadership for their hard work in preparing for the Co-App Board meetings and ensuring that thorough discussion on matters are done before pursuing the Board of Health.

3.2. Health Commissioner

- Legislative updates:
 - SB 62: Abolishing of the DAC
 - This language was introduced in 2022 and now it is back during lame duck.
- Public Health Accreditation Board (PHAB)
 - PHAB board re-opened six (6) measures
 - We remain accredited and have 12 months to resubmit
- Facilities:
 - Master plan presented to all staff
 - First quarter of 2025: Focus on creating a Capital Campaign Committee
 - 205 West Vine Street property has been demolished
 - Upcoming agency moves:
 - Behavioral Health moving to the new site 12/30
 - Operational January 2nd
 - WIC moving back to the Main Building
 - Projecting January 10th
- School Based Health Center - Centerburg
 - Community Engagement Plan Completed
 - Business plan session underway
 - Telehealth a likely result (not brick & mortar)
- Strategic Plan Update
 - Leadership Retreat focused on restructuring of the agency Org. Chart
 - February 2025 identifying roles and responsibilities of existing or new positions
- SR13 Project: Intent to acquire downtown property
 - Donation of easement (no more than 10 feet South Sandusky)
- Seasonal Illness:
 - Walking phenomena is 10x higher than last year at this time
 - Influenza & COVID cases remain low; however, a rise COVID through wastewater monitoring is beginning to rise
 - Still have time to receive influenza vaccine (stock is high)

4. New Business

4.1. Finance

4.1.1. Income and Expenses

Amanda Rogers, DVM, made a motion to approve the income and expenses. Megan Rice seconded the motion; in the negative: none. The motion was approved.

4.1.2. Approval of Resolution 2024-19, transfers and advances.

Eric Siekkinen made a motion to approve Resolution 2024-19, transfers and advances. Amanda Rogers, DVM, seconded the motion; on roll call the following voted in the affirmative: Jeff Harmer, Jason Whaley, Eric Siekkinen, Barb Brenneman, Dan Brinkman, Megan Rice, and Amanda Rogers, DVM; in the negative: none. The motion was approved.

4.2. Personnel

4.2.1. Approval to hire Susan Strack, APRN-CNP, as a Nurse Practitioner, effective pay period beginning December 21, 2024 through January 3, 2025.

Barb Brenneman made a motion to approve the hire of Susan Strack, APRN-CNP, as a Nurse Practitioner, effective pay period beginning December 21, 2024 through January 3, 2025. Jason Whaley seconded the motion; in the negative: none. The motion was approved.

4.2.2. Approval to hire Jeanie Wilson, Expanded Function Dental Assistant, effective January 6, 2025.

Eric Siekkinen made a motion to approve the hire of Jeanie Wilson, Expanded Function Dental Assistant, effective January 6, 2025. Barb Brenneman seconded the motion; in the negative: none. The motion was approved.

4.2.3. Approval to hire Nancy Rodway, MD, as Chief Medical Officer, effective February 3, 2025.

Amanda Rogers, DVM, made a motion to approve the hire of Nancy Rodway, MD, as a Chief Medical Officer, effective February 3, 2025. Eric Siekkinen seconded the motion; in the negative: none. The motion was approved.

4.3. Contracts

4.3.1. Approval of the Advertising Contract with Fredericktown Community Development Foundation to advertise in the 43019 Magazine, effective February 1, 2025 through December 31, 2025 with a monetary maximum of \$ 1,860.

Eric Siekkinen made a motion to approve the Advertising Contract with Fredericktown Community Development Foundation to advertise in the 43019 Magazine, effective February 1, 2025 through December 31, 2025 with a monetary maximum of \$ 1,860. Barb Brenneman seconded the motion; in the negative: none. The motion was approved.

4.4. Board Approvals

4.4.1. Approval of the Fee Schedule - Public Health Services Policy.

Eric Siekkinen made a motion to approve the Fee Schedule - Public Health Services Policy. Megan Rice seconded the motion; in the negative: none. The motion was approved.

4.4.2. Approval of the Knox Public Health Fiscal Manual.

Eric Siekkinen made a motion to approve the Knox Public Health Fiscal Manual. Jason Whaley seconded the motion; in the negative: none. The motion was approved.

4.4.3. Approval of the 2025-2027 Agency Work Force Development Plan.

Jason Whaley made a motion to approve the 2025-2027 Agency Work Force Development Plan. Barb Brenneman seconded the motion; in the negative: none. The motion was approved.

4.4.4. Approval of the Paid Leave Policy.

Eric Siekkinen made a motion to approve the Paid Leave Policy. Barb Brenneman seconded the motion; in the negative: none. The motion was approved.

4.4.5. Approval of Resolution 2024-20, Authorization for Filing an Application with the Ohio Department of Transportation.

Amanda Rogers, DVM, made a motion to approve Resolution 2024-20, Authorization for Filing an Application with the Ohio Department of Transportation. Megan Rice seconded the motion; on roll call the following voted in the affirmative: Jeff Harmer, Jason Whaley, Eric Siekkinen, Barb Brenneman, Dan Brinkman, Megan Rice, and Amanda Rogers, DVM; in the negative: none. The motion was approved.

4.4.6. Approval of Resolution 2024-22, Authorization for Filing an Application with the National Association of County and City Health Officials.

Amanda Rogers, DVM, made a motion to approve Resolution 2024-22, Authorization for Filing an Application with the National Association of County and City Health Officials. Jason Whaley seconded the motion; on roll call the following voted in the affirmative: Jeff Harmer, Jason Whaley, Eric Siekkinen, Barb Brenneman, Dan Brinkman, Megan Rice, and Amanda Rogers, DVM; in the negative: none. The motion was approved.

5. Board Information (Non-Action Items)

- Health Commissioner/CHC CEO approved/signed the following:
 - Renewal of the affiliation agreement with Chamberlin University for clinical students, effective January 18, 2025 through January 17, 2028, with no monetary value.
 - Renewal of the agreement with Stericycle, Inc. for document shredding services effective December 2, 2024 through December 1, 2025 and remains ongoing with a minimum monetary value of \$655.00/month.
 - Renewal of the contract with Source Media Properties for Newsroom Partnership advertising, effective January 1, 2025 through December 31, 2025, with a monetary value of \$5,000.
 - Renewal of the contract with Raison Group for CEO Consultation Services within the Knox County Community Health Center, effective January 1, 2025 through December 31, 2025, with a monetary value of \$1,500/month, not to exceed \$18,000.
 - Amendment to the Agreement with Union County General Health District, to pay \$31,000 for harm reduction and overdose prevention services, with a new term date of December 31, 2024.
 - Renewal of the contract with John Cheek, DDS, for oral surgical services within the Knox County Community Health Center, effective January 1, 2025 through December 31, 2025, with a monetary value of \$100/hour, not to exceed \$45,000/year.
 - Renewal of the contract with Simona Moore, APRN-CNP, to provide Nurse Practitioner services within the Knox County Community Health Center, effective January 1, 2025 through December 31, 2025, with a monetary value of \$90/hour, not to exceed \$132,000/year.
 - Renewal of the contract with William Elder, MD, to provide services as a family physician within the Knox County Community Health Center, effective January 1, 2025 through December 31, 2025, with a monetary value of \$9/hour, not to exceed \$21,100/year.

- Leadership Team - see Appendix B

6. Executive Session

At 7:02pm Barb Brenneman made a motion to enter into executive session for personnel. Dan Brinkman seconded the motion; on roll call the following voted in the affirmative: Jeff Harmer, Jason Whaley, Eric Siekkinen, Barb Brenneman, Dan Brinkman, Megan Rice, and Amanda Rogers, DVM; in the negative: none. The motion was approved.

Amanda Rogers, DVM, exited the meeting at 7:13pm.

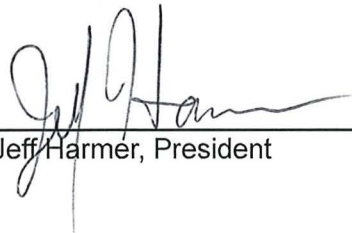
At 7:14pm Eric Siekkinen made a motion to enter into the regular session. Dan Brinkman seconded the motion; on roll call the following voted in the affirmative: Jeff Harmer, Jason Whaley, Eric Siekkinen, Barb Brenneman, Dan Brinkman, Megan Rice, and Amanda Rogers, DVM; in the negative: none. The motion was approved.

Eric Siekkinen made a motion to approve Resolution 2024-21, abolishment of the classification Certified Nurse Midwife. Megan Rice seconded the motion; on roll call the following voted in the affirmative: Jeff Harmer, Jason Whaley, Eric Siekkinen, Barb Brenneman, Dan Brinkman, and Megan Rice; in the negative: none. The motion was approved.

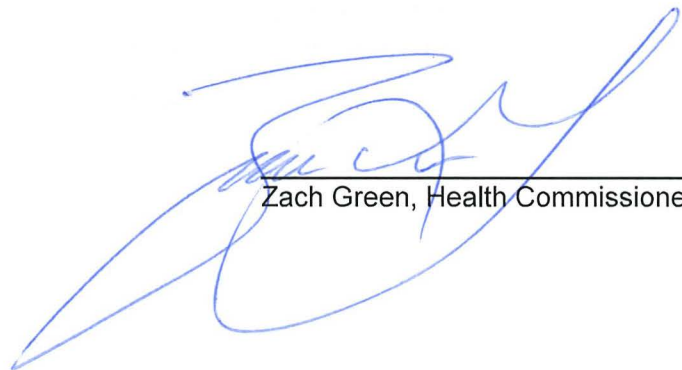
7. Adjournment

With no other business Jason Whaley made a motion to adjourn the meeting. Eric Siekkinen seconded the motion; in the negative: none. The motion was approved.

The meeting adjourned at 7:15pm.



Jeff Harmer, President



Zach Green, Health Commissioner

Appendix A

APPROVAL OF BILLS	
November 2024	
FUND	AMOUNT
801 - General Fund	21,669.52
806 - Food Service Fund	652.61
807 - Private Water Fund	3,449.40
808 - WIC Grant	40.94
809 - Sewage Program Fund	1,693.21
811 - Creating Healthy Communities Grant	175.70
812 - Public Hlth Emergency Preparedness Grant	74.20
814 - Community Health Center Grant	223,945.81
820 - ODH Grants	14,662.98
821 - Mobility Management	45.95
830 - Drug Free Communities	493.91
Total	\$266,904.23
THEN & NOW	
801 - General Fund	889.34
814 - Community Health Center Grant	11,669.61
Total	\$12,558.95

Appendix B

FISCAL DIRECTOR – Katie Hunter

- **Resolution 2024-19**
 - General fund transfer was to cover the cost of travel, utilities and worker's compensation payment. The agency normally pays worker's compensation in December and January.
 - Creating Healthy Communities transfer was to advertising outreach and fee in order to promote the Winter Farmer's Market.
 - Community Health Center transfers we completed to cover the cost of dental sensors, worker's comp and utilities.
 - Mobility Management transfer was to cover the cost of utilities.
 - Drug Free Communities transfer was completed to cover additional fees for membership dues and worker's compensation.
- My team has recently reviewed our fiscal policies, and there are two policies that are on the agenda for approval.
 - **Fiscal Manual:** The only change to this policy is an update to the "Then & Now" amount, increasing it from \$100 to \$3,000. We have always followed the county auditor's office policy of \$100 but found out from our Auditors (Julian and Grube) that political subdivisions only have to report "Then & Now" over \$3,000.
 - **Fee Schedule:** While we typically review this in February, due to changes in EH fees, we have proactively updated the schedule to include the 5% increase to Food, Water and Sewage and the new fees we discussed with Nate.

HUMAN RESOURCES DIRECTOR – Joyce Frazee

- New Hires
 - Susan Strack, APRN-CNP - Susan Strack was previously employed in 2023 and with more experience under her belt, has decided to rejoin us as a Nurse Practitioner
 - Nancy Rodway, MD - joins our team February 3, 2025. She brings many years of experience to the team, most recently she worked for Mid-Ohio Corp Care as the Medical Director.
- Other personnel - Tenured employee Karen "Nikki" Fletch-Ewers was laid off from the hospital for lack of work effective December 6, 2024. Nikki has been with Knox Public Health for 16 ½ years and stayed with the home health team when Knox Community Hospital purchased our home health division. Due to changes and lack of clientele they have made cuts to their staff. Following the layoff protocol Nikki was eligible to interview for one of our open positions in our fiscal division. After interviewing and job shadowing the staff, Nikki decided that wasn't the job for her and chose to take the layoff. I have stayed in contact with Nikki and she has found employment and is doing well.
- The CEO search continued and we have narrowed the applicants down to the top two.
- The Workforce Development Plan is due for approval. The plan meets the requirements of the Public Health Accreditation Board (PHAB) Domain 8, which focuses on maintaining a competent public health workforce. This plan ensures the systematic assessment, training, and development of staff to enhance their skills and meet the evolving demands of public health. By identifying workforce needs, setting goals, and providing opportunities for professional growth,

the plan supports organizational effectiveness, promotes staff retention, and aligns workforce capabilities with the agency's mission to improve community health outcomes.

- The Paid Leave policy has been updated to reflect the following:
 - Personal Leave: Now includes the language of “CEO” as a recipient of the additional personal time hours as noted, for Tier 5 of the salary scale

Full-time forty (40) hour/week salaried employees in Tier 6 of the salary scale, ~~excluding the~~ identified as: Chief Executive Officer (CEO), ~~identified as~~ Certified Nurse Practitioner, Chiropractor, Dentist, Medical Director, Physician Assistant, Physical Therapist, and Certified Nurse Midwife shall receive an equivalent of 160 hours of paid time off comprised of vacation and personal leave. Sick time and holiday pay shall be followed in accordance with agency policy. As outlined in the agency vacation policy, employees in tier 6 are entitled 200 hours of annual vacation leave following 20 years of service. For the purpose of this section salaried employees who do not work 40 hours per week will receive personal leave on a rate proportional to full-time employment.

ENVIRONMENTAL HEALTH DIRECTOR – Nate Overholt, RS

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PUBLIC HEALTH EDUCATION AND NURSING DIRECTOR – Tina Cockrell

- **Accreditation** - Knox Public Health received notification on December 3, 2024, requiring the agency to submit further documentation related to specific measures and standards. This includes the following:
 - 3.2.2 A. Implement and evaluate health communication efforts to encourage actions to promote health and well-being.
 - 4.1.3 A. Engage with community members to address public health issues and promote health.
 - 5.1.1 A. Examine and contribute to improving policies and laws.
 - 7.1.1 A. Engage with health care delivery system partners to assess access to health care services.
 - 7.2.2 A. Collaborate with other sectors to ensure access to care during service disruptions.
 - 10.3.1 A. Deliberate and resolve ethical issues.

KPH will have up to a year to provide further documentation related to these standards and measures. This process will not affect current accreditation as we further demonstrate our commitment to continuous quality improvement.

- **Communicable Disease Nurse** -
- **CPR** - Rollout of community CPR services planned for January 2025 with Valentine’s Day Heartsaver event planning currently in the works; internal CPR training (Basic Life Support–BLS) has been caught up for the agency with respect to HRSA requirements.
- **Epidemiology** - Submitted multiple grants for PHEN with Morgan (i.e. wastewater surveillance, infection prevention and control training, climate change project partnership with Kenyon and Park District) and one CSTE grant, finishing publication & readying for journal submission (PLOS: Global Public Health) of Pandemic Paper.
- **Emergency Preparedness** - Continuing to work on PHEP deliverables and preparing for our Jan. 16, 2025 Regional Chemical Spill Tabletop Exercise that we’re partnering with Knox County EMA on. Continuing to update Emergency Response Plans for the agency. The new PHEP funding opportunity has been announced KPH will plan to apply for \$75,341. This is the amount allocated for Knox County. This is a continuation reimbursement grant.

- **Safe Communities** - Participated in CARTEENS. Posting on Facebook (Safe Communities Knox County) for Winter Holiday “Drive Sober or Get Pulled Over” campaign and also for Older Driver Safety Awareness Week (Dec. 2-6).
- **Director of Nursing** - Community Flu/Covid clinics were completed in November. Doing two closed vaccine events at Kenyon-Covid for students; Flu/Covid for staff. Natasha and I will be starting our first ten week Bingocize program at Station Break Senior Center on December 9th. Natasha and I have also been trained for Matter of Balance which we are hoping to start in the spring.
- **Tobacco** - have trained two young adult volunteers on store tobacco compliance checks to be conducted in the upcoming month. We are waiting to hear about funding from United Way for 2025 for cessation. We currently have had 65 adults enroll in our cessation program this year - many were referred by providers in the health center.
- **Ohio Buckle Buckeyes**- 16 new car seats from ODH have been distributed so far this quarter (Oct-Dec) to income eligible families. Heidi Myers renewed her Child Passenger Safety Certification.
- **Maternal & Infant Health** - Worked with a local translator & WIC to get cribs (& car seats) to two Spanish speaking families. Needed reinforcement of ABCs of safe sleep as their culture does this differently.
- **Mobility Management** - The Mount Vernon piece of the Project Sidewalk server is up and running. Other areas will be added soon. Getting transportation and mobility info out to our senior, disabled and low income demographic is being worked on. There are a number of folks that do not utilize electronic media. I met with senior center coordinators in the county and we agreed that utilizing newspapers, magazines and a semi-annual newsletter would be a good start. Our human transportation coordinated planning is moving toward a regional format rather than a county one. We have more than one transportation plan for Knox County. Joe is working on sorting out the common concerns and goals. On the agenda is a request of the Board to sign a resolution to apply for the Mobility Management grant FY26. The application will be submitted upon approval December 30, 2024.
- **Creating Healthy Communities(CHC)**- The location and date for the *I Can Bike* camp have been finalized. The camp will occur during the week of July 7, 2025, at the Kenyon Lowry Center. Key activities include identifying the types of adaptive bikes required for purchase using CHC grant funds. These bikes will be integrated into the current bike lending system to ensure accessibility for participants.
Engineers from Toole Design Group (resource provided through CHC) met with Village Administrators from Gambier and Centerburg to review and discuss traffic calming measures for key areas within each village. The team presented assessments and recommendations tailored to improving safety and accessibility in these communities. Additionally, Toole Design engineers conducted route assessments to explore potential connections between the Owl Creek Trail and the Akerman Wildlife Preserve walking trail. These efforts aim to enhance trail connectivity and expand outdoor recreation opportunities for residents and visitors.
- **Equity & Development** - recently submitted multiple grants for PHEN with David (i.e. wastewater surveillance, infection prevention and control training, climate change project partnership with kenyon and park district), scheduling meetings for KHPP in 2025 to continue working on our CHIP progress (ex. Access to care group received 800 responses to their information survey: 300 came from local food pantries/churches [shout out to Suzanne] and 500 came Care Message [shout out to Logan])

- **Drug Free Communities** - KSAAT held the end of the year meeting discussion regarding strategic planning which will resume after the first of the year. The coalition will be working with the OSU Extension office to identify mission, vision and goals as the DFC grant will be finalized in September 2025.
- **Project Dawn** - 544 naloxone kits provided year to date; new surveys were added to naloxone kits in November from ODH in an effort to understand when and where kits were used and if the person survived. OH Against OD Campaign was implemented through KPH social media channels in partnership with our Regional Linkage partnership with Licking County and Project DAWN.
- **Complex Medical Help (CMH)** - Working on billing glitches to help with a smoother process.
- **Public Relations** - On the agenda is a request to approve a contract with Revize. This company has years of experience developing government websites and understands all of the necessary requirements that must be met. A few Ohio organizations that have used Revize include: Morrow County HD, Scioto County HD, Montgomery County ADAMH Board. Promoting the Opening Soon campaign for Behavioral Health of Mount Vernon Health Center and We are Moving for WIC.
- **School Nursing**- CPR/First Aid training 4 labs with 19 to 22 students and 1 teacher for Dec. Illnesses are starting to increase. Vision and hearing screenings are in progress. 2 more rounds of drug screenings need to be completed for the I Build Drug Free program. Project ADAM drill will be completed. This now has to be completed quarterly, during school hours. 9 teachers/admin have volunteered to be on the response team.
- **Senior Health and Wellness/Community Health Worker (CHW)**- Recently submitted United Way Grant for 2025 funding and currently working on the Knox County Senior Levy Funding application for 2025. Received multiple referrals in November for homebound vaccines from local home health agencies as well as KCH's Population Health Department. Completed 5 home visits, 7 phone visits, attended 3 medical appointments with patients, assisted 11 patients at blood pressure screenings, and provided 1 patient with needed equipment.
- **Handwashing** - performed four puppet shows for the entire kindergarten and first grade (200 students) at Centerburg Elementary on proper handwashing and covering your cough/sneeze

WIC DIRECTOR – Cyndie Miller, RD, LD, CLC

- Knox County WIC initial caseload for November 2024 is 824, a decrease of 10 from October 2024. The month of November included 3 holidays, reducing the total number of scheduled appointments.
- Knox County WIC's breastfeeding initiation rate for September has increased from 61.0% to 62.3%
- We will continue to report the current formula situation to State WIC during bi-weekly calls. The Kate Farms Blended formula situation has been resolved.
- The WIC Clinic will be moving back to KPH Main at the 11660 Upper Gilchrist location in January. Planning continues with PR and use of OCN Messaging.
- A WIC "commercial" was designed by our WIC staff for the December All Staff Meeting. See attachment.

CLINICAL DIRECTOR – Nan Snyder, RN

2024:

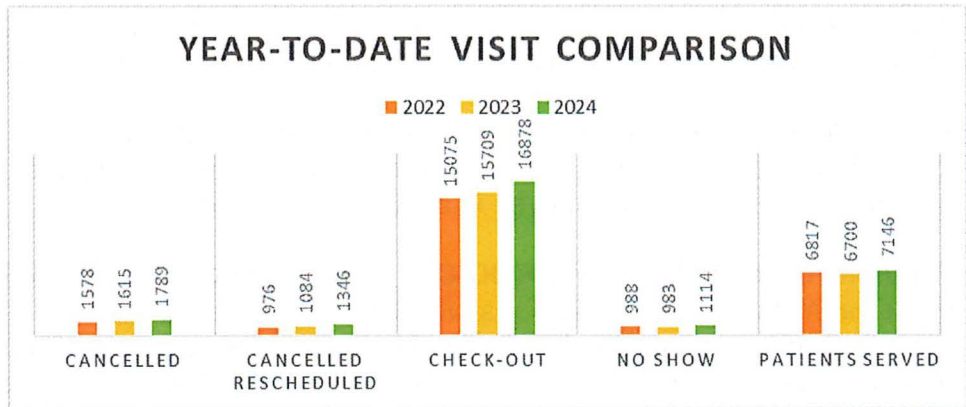
- 1,202 individual medical clients were served in November
- 1,368 appointments completed out of 1,718 scheduled (80%)
- 108 total No Shows (6%)

Visit Status	Patient Count	% (Patient Count)	Visit Count	% (Visit Count)
CANC : Cancelled	106	8%	107	6%
CANC R/S : PT Cancels and Reschedules	89	6%	91	5%
CHK : Checked Out	1202	86%	1368	80%
N/S : No-Show	102	7%	108	6%
PROV CANC : Cancelled due to provider	43	3%	44	3%
Summary	1,399		1,718	100%

2023:

- 1,216 individual medical clients were served in November
- 1,364 appointments completed out of 1,703 (80%)
- 71 total No Shows (4%)

Visit Status	Patient Count	% (Patient Count)	Visit Count	% (Visit Count)
CANC : Cancelled	144	10%	154	9%
CANC R/S : PT Cancels and Reschedules	80	6%	85	5%
CHK : Checked Out	1216	87%	1364	80%
N/S : No-Show	68	5%	71	4%
PROV CANC : Cancelled due to provider	28	2%	29	2%
Summary	1,398		1,703	100%



BEHAVIORAL HEALTH DIRECTOR - Stacy Gilley, LISW-S

- **Paul Hart Ruthenbeck, LCDCIII, reports;** I had a client share that because of his Recovery this will be the first Christmas in 14 years that he is actually looking forward to the Holidays. He stated this will be the first time that he has been able to provide Christmas gifts for his kids without outside help. (He had me in tears as he shared what his recovery means to him.) He has been instrumental in finding the location for the second weekly SMART Recovery meeting and will be taking the training, after the first

of the year, to become a SMART Facilitator with the goal of co-facilitating the Thursday night meeting and possibly taking it over within the next year.

- **Lauren Sanders, LISW, reports;** I have a young client that lost her mother. Her grief reaction has been to not take care of her hair, as her mother would do this when she was alive. In working with me, as well as a case worker, school counselor, and grief counselor; the client has obtained great supports, coping skills, has been expressing herself well through the illustration of the movie Inside Out 2, and we are making hair accessories together in sessions as she has been taking care of her hair and is EXCITED to make new things for her hair! Amazing, healing progress.

I am partnering with Kristina Foreman in our department who provides EMDR, to provide services to my client with a TBI who has made amazing progress in social, language, emotional, and physical improvements since his accident. He has many goals, and reprocessing trauma further will help him to continue to work on walking independently without fear, and meet his goals.

Working with a local school counselor to intervene with a family, being on the same page, improving outbursts at school and the overall classroom dynamic as the children adjust to gradual reunification with their mother.

I have worked with a few clients, encouraging their steps toward medical care to diagnose or rule out possible diagnoses as their symptoms affect their mood and daily life. They have been connected with our health center and then on to specialized offices, increasing client's quality of life and providing wrap around care.

I was able to be present to meet some of the clients being transferred to me from Dawn. I have seen this has reduced anxiety and increased likelihood of continued engagement of our services, even in a time of adjustment.

- **Kristina Foreman, LISW-S, LICDC-CS, reports;** I have a client who has been participating in EMDR therapy for several months. She experienced complex developmental trauma. She has been able to experience a neutralized emotional response towards childhood abuse related memories. She has also gained insight and now is able to truly believe that she is not "bad" or at fault for the things that have happened to her. She has a more positive self-image and reduced anxiety.
- **Chris Remy, LISW-S, reports;** I've been working with an adult female client for the last few months who came to counseling seeking EMDR Therapy. She had a significant trauma history throughout her entire childhood that has left her with severe anxiety. Each session that she has come in she has had significant anxiety and high emotional dysregulation. She has worked hard at increasing positive thought cognitions while at the same time decreasing her negative thought cognitions. Her last appointment was

the calmest I have seen her in session. She identified that what we have been talking about has been having a positive impact on her mental health.

November of 2024:

Monthly Total Checked-Out ALL	495	67.35%
Monthly Total No Show ALL	72	9.80%
Monthly Total Cancelled ALL	84	11.43%
Monthly Total Cancelled Rescheduled ALL	62	8.44%
Monthly Total Provider Cancelled ALL	35	4.76%
Monthly Total Encounter ALL	735	100.00%

November of 2023:

Monthly Total Checked-Out ALL	495	67.35%
Monthly Total No Show ALL	72	9.80%
Monthly Total Cancelled ALL	84	11.43%
Monthly Total Cancelled Rescheduled ALL	62	8.44%
Monthly Total Provider Cancelled ALL	35	4.76%
Monthly Total Encounter ALL	735	100.00%

QUALITY DIRECTOR - Deonar Sylvester, RN

- Below you will find the monthly UDS report for November 2024. There has been an increase noted in 8 of the 17 measures; Dental Sealants and Breast Cancer screenings, continuing to move closer to goal. Our population health Navigator contributed to closing identified outstanding gaps in care, by seeking to find 'outstanding' lab results within the patient's chart, or the Clinisync platform; by attaching those documents to the patient's chart, and sending to the appropriate provider or staff, helps to ensure the appropriate documentation and follow-up processes are complete.

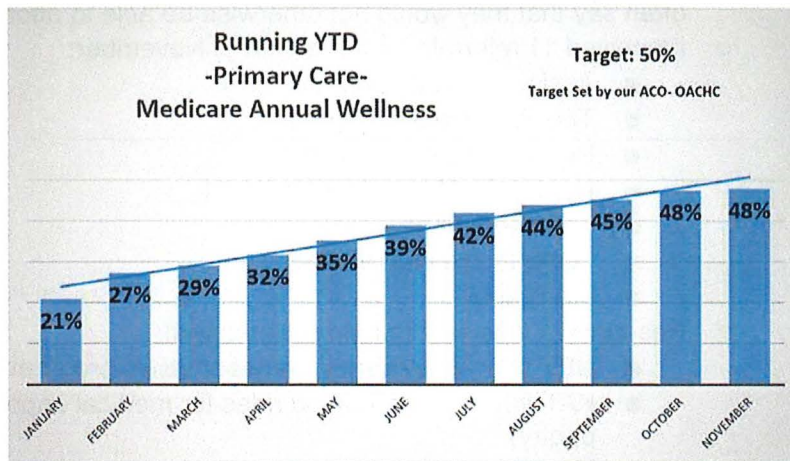
The far-right column below represents data from the month of October 2024. Education on quality measures for 2025 have begun with Health Center Directors, along with helping Directors to develop more structured workflows for staff to follow moving forward. Our plan is to implement the new workflows during the first quarter of 2025.

- November 2024**

MEASURE	RESULT	CHANGE	TARGET	NUMERATOR	DENOMINATOR	EXCLUSIONS	RESULT
Childhood Immunization Status (CMS 117v12)	0.0%	- 6.3% ▼	60.0%	0	3	0	0.0%
Child Weight Assessment / Counseling for Nutrition / Physical Activity (CMS 155v12)	43.1%	- 5.5% ▼	80.0%	90	209	0	40.9%
BMI Screening and Follow-Up 18+ Years (CMS 69v12)	84.4%	+ 5.1% ▲	80.0%	911	1,080	1	85.1%
Depression Remission at Twelve Months (CMS 159v12)	8.2%	+ 7.6% ▲	80.0%	4	49	9	5.8%
Screening for Depression and Follow-Up Plan (CMS 2v13)	86.7%	+ 0.5% ▲	80.0%	991	1,143	52	87.4%
Tobacco Use; Screening and Cessation (CMS 138v12)	62.6%	- 22.1% ▼	85.0%	609	973	0	66.8%
Colorectal Cancer Screening (CMS 130v12)	17.7%	+ 7.6% ▲	50.0%	88	497	8	16.8%
Cervical Cancer Screening (CMS 124v12)	23.7%	+ 10.8% ▲	58.0%	86	363	63	24.4%
Breast Cancer Screening Ages 50-74 (CMS 125v12)	46.9%	+ 6.0% ▲	50.0%	107	228	1	45.3%
Hypertension Controlling High Blood Pressure (CMS165v12)	86.9%	+ 6.8% ▲	70.0%	273	314	4	86.4%
Statin Therapy for the Prevention and Treatment of Cardiovascular Disease (CMS 347v7)	70.9%	+ 2.1% ▲	80.0%	141	199	9	74.5%
Diabetes A1c > 9 or Untested (CMS 122v12)	28.8%	+ 0.2% ▲	30.0%	45	156	1	25.1%
IVD Aspirin Use (CMS 164v7)	66.7%	- 6.4% ▼	80.0%	16	24	5	73.7%
HIV Screening (CMS 349v6)	10.7%	+ 2.7% ▲	50.0%	91	853	2	9.5%
HIV and Pregnant	0.0%	0.0%	100.0%	0	2	0	0.0%
HIV Linkage to Care	0.0%	- 100.0% ▼	100.0%	0	0	0	0.0%
Dental Sealants for Children between 6-9 Years (CMS 277v0)	66.7%	+ 32.6% ▲	80.0%	10	15	5	62.1%

- Risk/QI Committee Updates:
 - There were a total of 12 incidents for the month of November.
 - No injuries reported.
- Population Health Navigator, Tara Mertler

Medicare Annual Wellness Update: YTD- Primary Care Service Line



UDS Care Gap Measures (Top 5 focuses for KCCHC in 2024):

Quality Measure	Q1	Q2	Q3	YTD (Through NOV 30)	Target
Diabetes A1c > 9 or Untested (CMS 122v12)	22.40%	24.70%	29.10%	25.07%	30% or Below
Statin Therapy for the Prevention and Treatment of Cardiovascular Disease (CMS 347v7)	70.70%	71.80%	71.00%	71.44%	80.00%
Cervical Cancer Screening (CMS 124v12)	18.90%	19.80%	21.70%	20.91%	58.00%
Colorectal Cancer Screening (CMS 130v12)	13.30%	16.60%	17.70%	15.69%	50.00%
Dental Sealants for Children between 6-9 Years (CMS 277v0)	80.77%	72.22%	63.64%	85.53%	80.00%

Lower is Better

- Patient Care Navigator, Lillian Collins
 - In comparison with the Fact Sheet that ODH shared, I thought I would do a quick overview of our program. I received a referral from a Provider to begin the program. Typically the patient has a diagnosis that correlates with a need for consuming more fresh fruits and vegetables. It could be diabetes, HTN, high cholesterol, high lipids, etc. We also ask that the patient be within 200% of the

poverty guideline. The participant is eligible to receive 6 sets of produce vouchers. I do my best to meet with patients on a monthly basis and provide nutrition education with the visit. Patients are eligible for \$60 per month if there is more than one person in the household. If only one person, it is \$30. The vouchers are redeemable at The Farmers Market, Baker's IGA, Lanning's Foods, and Yellowbird Foodshed. Since the program began in July 2020 there have been 168 participants. Patients are very appreciative of the vouchers and often say that they would not otherwise be able to afford produce.

- I received 11 referrals for the month of November:
 - Assistance with food=3
 - The Produce Rx program=3
 - Prediabetes counseling=2
 - Habitat for Humanity housing=1
 - Transportation=3
 - Marketplace insurance=1
 - Medicaid=1
- Resources I was able to help patients with:
 - NET (Non-Emergency Transportation) program applications= 3
 - KAT rides= 3 (scheduled rides for medical appointments and to food pantry)
 - Medicaid applications= 2
 - Marketplace info= 1
 - Metro housing application= 1
 - Habitat for Humanity application= 1
 - Turn the Tide (Christmas program through Interchurch for kids' gifts) = 1
 - Food pantries= 4
 - Independent Living Center of North Central Ohio gift cards for transportation/healthy foods= 1
- Helped a patient schedule an appointment with one of our medical providers= 1
- Helped a medical patient get on the list for BH=1