

The Board of Health of the Knox County Health District held a regular meeting in the agency conference room with a digital platform option through Zoom for staff and guests only. The following were in attendance:

Board Members:	Staff:	Absent:
Jeff Harner, President	Zach Green, Health Commissioner, Zoom	Diane Goodrich
Jason Whaley, President Pro-Tem	Nathan Overholt, EH Director, Zoom	Barry George, MD
Amenda Rogers, DVM	Joyce Frazee, HR Director	
Barb Brenneman	Katie Hunter, Fiscal Director	
Dan Brinman	Tina Cockrell, PHEN Director, Zoom	
Eric Siekkinen, RPh	Cynthia Miller, WIC Director, Zoom	
Megan Rice	Lane Belangia, CHC CEO	
	Nan Snyder, Clinical Director	
	Stacy Gilley, BH Director	
	Deannar Sylvester, GI Director	
	Ron Martinson, MD	
	Kristi Thomas, HR Generalist	
	Guest:	

1. Convention

1.1. Call to Order

Jeff Harner called the meeting to order at 6:30p.m.

1.2. Acceptance of Agenda

Eric Siekkinen, RPh, made a motion to accept the agenda. Jason Whaley seconded the motion; in the negative: none. The motion was approved.

1.3. Approval of minutes for March 22, 2024

Jason Whaley made a motion to approve the minutes for March 22, 2024. Barb Brenneman seconded the motion; in the negative: none. The motion was approved.

1.4. Approval of Bills

Jason Whaley made a motion to approve the bills. Eric Siekkinen, RPh, seconded the motion; in the negative: none. The motion was approved.

APPROVAL OF BILLS March 2024	
FUND	AMOUNT
801 - General Fund	31,865.90
806 - Food Service Fund	254.00
807 - Private Water Fund	977.74
808 - WIC Grant	271.16
809 - Sewage Program Fund	265.71
812 - Public Hlth Emergency Preparedness Grant	481.37
814 - Community Health Center Grant	280,355.31
820 - OOH Grants	111,339.03
830 - Drug Free Communities	17,313.30
Total	\$440,093.34
TREN & ROW	
801 - General Fund	2,395.92
807 - Private Water Fund	939.05
812 - Public Hlth Emergency Preparedness Grant	365.37
814 - Community Health Center Grant	81,482.50
830-Drug Free Communities	705.00
Total	\$85,887.89

1.5. Public Participation - None

2. Hearings/Readings/Regulations

2.1. Approval of Resolution 2024-05 to Authorize Nathan Overholt, EH Director, to apply for, accept and enter into a water pollution control loan fund agreement on behalf of the Knox County General Health District of Knox County for the repair and replacement of home sewage treatment systems.

Eric Siekkinen, RPh, made a motion to approve Resolution 2024-05 to Authorize Nathan Overholt, EH Director, to apply for, accept and enter into a water pollution control loan fund agreement on behalf of the Knox County General Health District of Knox County for the repair and replacement of home sewage treatment systems. Barb Brenneman seconded the motion; on roll call the following voted in the affirmative: Jeff Harmer, Jason Whaley, Eric Siekkinen, RPh, Barb Brenneman, Dan Brinkman, Amanda Rogers, DVM, and Megan Rice; in the negative: none. The motion was approved.

- 2.2. Approval of HSTS Variance Application for Trevin White of 8511 New Delaware Road, Mount Vernon, OH 43050 Liberty Township Parcel # 40-00386.000 to allow the effluent pipe to go under the existing driveway to the treatment area and cannot meet the isolation distances outlined in Ohio Administrative Code 3701-29-06(G)(3)(a).**

Eric Siekkinen, RPh, made a motion to approve the HSTS Variance Application for Trevin White of 8511 New Delaware Road, Mount Vernon, OH 43050 Liberty Township Parcel # 40-00386.000 to allow the effluent pipe to go under the existing driveway to the treatment area and cannot meet the isolation distances outlined in Ohio Administrative Code 3701-29-06(G)(3)(a). Dan Brinkman seconded the motion; in the negative: none. The motion was approved.

- 2.3. Approval of HSTS Variance Application for Katrina Elswick of 12033 Southbay Drive, Fredericktown, OH 43019 Berlin Twp. Parcel # 01-00580.000 to allow the replacement system to be installed within 50 ft. of the private water system and cannot meet the isolation requirements outlined in Ohio Administrative Code 3701-29-06(G)(3)(c) nor the lineal ft. outlined in Ohio Administrative Code 3701-29-15(N)(2).**

Jason Whaley made a motion to approve the HSTS Variance Application for Katrina Elswick of 12033 Southbay Drive, Fredericktown, OH 43019 Berlin Twp. Parcel # 01-00580.000 to allow the replacement system to be installed within 50 ft. of the private water system and cannot meet the isolation requirements outlined in Ohio Administrative Code 3701-29-06(G)(3)(c) nor the lineal ft. outlined in Ohio Administrative Code 3701-29-15(N)(2). Eric Siekkinen, RPh, seconded the motion; in the negative: none. The motion was approved.

3. Special Reports

3.1. Board Report

Amanda Rogers reported that she was impressed with the Environmental Health team and their knowledge on the new online portal while working on a rabies case. Because of their knowledge and skills the testing for rabies was able to be done promptly and effectively.

Dr. Martinson reported that Nan, Deonar and himself have been working to update the infrastructure of the Health Center to become a Patient Centered Medical Home (PMCH) for patients. Dr. Martinson has been working with all providers at all locations to better capture quality measures and move the Health Center quality into a population health model. In order to achieve this, the agency will need to position the right people with the right skill sets to accomplish the goals set forth.

Megan Rice reported that she was pleased with her onboarding process and was happy to see how welcoming all employees were within the agency during her tour of the main location.

3.2. Health Commissioner

- Legislative

- SB 185 - has been introduced to protect public workers personal information and AOHC is advocating that public health professionals be included in that legislation.
- HB 257 - voting virtually proposal has been passed by the house, but still remains on senate floor (no movement for some time)
- HB 344 - elimination of replacement levies has not moved out of the house committee.
- Upcoming: Knox Co. legislative mtg scheduled for 4/19
- **Facilities**
 - 103 S. Mechanic Street (former beauty salon) has been demolished
 - 105 W. Vine Street demo is still pending land bank funding approval
 - Master planning for downtown is underway with Sol Harris Day
 - All downtown parcels are being surveyed and easements are being identified for future expansion
- Pursuing other EH platforms other than Accella (GDH contract).
- Leadership is tirelessly addressing re-accreditation responses that have been requested by PHAB. Unfortunately, this has taken the majority of my efforts over the last month.
 - Our incoming accreditation coordinator is not expected until June.
- Directors Stacy Gilley and Deonar Sylvester presented to the Mount Vernon Rotary Club highlighting mental health "acceptance" and 2023 data.
- KPH will be conducting a Mental Health Forum downtown at COTC on April 18th at 6pm in collaboration with community partners.
- As part of the inauguration of Julie Kornfeld, Kenyon's new president, I was honored to be part of a Health & Wellness professional panel.
- Lastly, I would like to thank the Public Relations team for a job well done at the grand opening of the Mount Vernon Health Center.
 - Outstanding turnout and a special thanks to all board members for the ongoing support!

In addition to the written report, Zach Green thanked the leadership team for the outstanding help they have been providing him in getting the reaccreditation documentation submitted.

4. New Business

4.1. Finance

4.1.1. Income and Expenses

Eric Siekkinen, RPh, made a motion to approve the income and expenses. Jason Whaley seconded the motion; in the negative: none. The motion was approved.

4.1.2. Approval of Resolution 2024-06, for transfers and advances.

Eric Siekkinen, RPh, made a motion to approve Resolution 2024-06, for transfers and advances. Dan Brinkman seconded the motion; on roll call the following voted in the affirmative: Jeff Harmer, Jason Whaley, Eric Siekkinen, RPh, Barb Brenneman, Dan Brinkman, Amanda Rogers, DVM, and Megan Rice; in the negative: none. The motion was approved.

4.2. Personnel

4.2.1. Approval to hire Angela Fullington, LPN, effective April 15, 2024.

Barb Brenneman made a motion to approve the hire of Angela Fullington, LPN, effective April 15, 2024. Megan Rice seconded the motion; in the negative: none. The motion was approved.

4.2.2. Accept the resignation of Laura Nance, Dental Hygienist, effective May 17, 2024.

Eric Siekkinen, RPh, made a motion to accept the resignation of Laura Nance, Dental Hygienist, effective May 17, 2024. Jason Whaley seconded the motion; in the negative: none. The motion was approved.

4.2.3. Accept the resignation of Emily Priest, EFDA, effective May 31, 2024.

Eric Siekkinen, RPh, made a motion to accept the resignation of Emily Priest, EFDA, effective May 31, 2024. Jason Whaley seconded the motion; in the negative: none. The motion was approved.

4.3. Contracts

4.3.1. Approval of the contract with Coding & Compliance Initiatives, Inc. for billing and coding consultation services effective April 1, 2024 through March 31, 2025, with a monetary value of \$40/claim including training and education, not to exceed \$20,000 annually.

Jason Whaley made a motion to approve the contract with Coding & Compliance Initiatives, Inc. for billing and coding consultation services effective April 1, 2024 through March 31, 2025, with a monetary value of \$40/claim including training and education, not to exceed \$20,000 annually. Barb Brenneman seconded the motion; in the negative: none. The motion was approved.

4.3.2. Approval of the Local Administrator Agreement with the Ohio Department of Health for Healthy Housing and Lead Poisoning Surveillance System (HHLPSS) effective upon signatures with a renewal of every three years.

Amanda Rogers, DVM, made a motion to approve the Local Administrator Agreement with the Ohio Department of Health for Healthy Housing and Lead Poisoning Surveillance System (HHLPSS) effective upon signatures with a renewal of every three years. Jason Whaley seconded the motion; in the negative: none. The motion was approved.

4.4. Board Reorganization

4.4.1. Approval of Board Committees: Workforce Development, Finance and Performance Management.

Jason Whaley made a motion to approve the following Board Committees:

- Workforce Development - Diane Goodrich (chair), Barry George, MD, and Jason Whaley.
- Finance - Jeff Harmer (chair), Megan Rice and Dan Brinkman.
- Performance Management - Barb Brenneman (chair), Amanda Rogers, DVM, and Eric Siekkinen, RPh.
- Environmental Impact Taskforce - Dan Brinkman (chair), Diane Goodrich and Megan Rice.

Megan Rice seconded the motion; in the negative: none. The motion was approved.

Eric Siekkinen, RPh, made a motion to approve the continuation of the facilities committee represented by Amanada Rogers, DVM, Jason Whaley, Jeff Hammer and Eric Siekkinen. Amanda Rogers DVM, seconded the motion; in the negative: none. The motion was approved.

4.5. Board Approvals

4.5.1. Approval to open two Licensed Counselor positions within the Health Center.

Jason Whaley made a motion to approve the opening of two Licensed Counselor positions within the Health Center, Megan Rice seconded the motion; in the negative: none. The motion was approved.

4.5.2. Approval of the out-of-state travel for Lane Belangia, Shanea Mantel and Katie Hunter to attend the NACHC Revenue Cycle Conference in St. Louis, MO, June 4, 2024 through June 6, 2024 with an estimated cost of \$6,000.

Dan Brinkman made a motion to approve the out-of-state travel for Lane Belangia, Shanea Mantel and Katie Hunter to attend the NACHC Revenue Cycle Conference in St. Louis, MO, June 4, 2024 through June 6, 2024 with an estimated cost of \$6,000. Eric Siekkinen, RPh, seconded the motion; in the negative: none. The motion was approved.

5. Board Information (Non-Action Items)

- **Health Commissioner/CHC CEO approved/signed the following:**

- Addendum with Magellan Healthcare LLC., for the Military OneSource program non-medical counseling sessions reimbursement of \$100/session, effective March 26, 2024 and remains ongoing.
- Renewal of the contract with OACHC for OPCWI education placements and training of students.

- **Leadership Team**

- **FISCAL DIRECTOR – Katie Hunter**

- **Resolution 2024-06**
 - \$64,000 was transferred from Transfer out to Advance Out in the General Fund in order to Advance money to the ODH Grants. The ODH Grants are reimbursement based, meaning we expense funds and get reimbursed the following month. In order to have operational cash, we advanced money to the fund. Advances have to be paid back within 1 Year and Transfers are permanent.
 - The other transfers on the resolution are moving money into the appropriate line items. With the addition of the new expense codes, we are paying less out of other expenses and the line items help better identify what the expenses are for.
- We received our first levy payment in the amount of \$960,573.54 at the end of March.

- **HUMAN RESOURCES DIRECTOR – Joyce Frazee**

- **RESIGNATIONS**

- Laura Nance submitted her letter of retirement effective May 17. Laura spent several years contracted with the agency until seven years ago when she became a full-time employee. We extend our sincerest appreciation to Laura for her unwavering dedication and outstanding contributions to both our community and the dental department. Her commitment to excellence and tireless efforts have significantly enriched the lives of those we serve.
- **NEW HIRE**
 - Angela Fullington, LPN accepted a position in the Community Health Center. She is from the Knox County area and is excited to be a part of the health department that offers much needed services to the community. She joins the agency April 15.
- **NATIONAL PELRA CONFERENCE**
 - I am currently compiling my report here in Savannah, Georgia, marking the culmination of my experience at the NPELRA conference. Firstly, I extend my gratitude for approving Kristi and me to venture out of state to participate in this exceptionally well-executed and enriching event.
 - The NPELRA conference has been filled with valuable knowledge exchanges, engaging discussions, and networking opportunities. From exploring innovative strategies to dissecting emerging trends in employment law, every session has been an abundance of information. The diversity of perspectives shared by experts has provided a comprehensive understanding of the intricate dynamics within our field.
- **BELL SEAL AWARD**
 - A big THANK YOU to Kristi Thomas, Nicole Lybarger and Tina Cockrell for their work in securing the GOLDEN Mental Health America's (MHA) Bell Seal for Workplace Mental Health. This award is a great way to draw in applicants who want to work at a mental health friendly workplace. We are hopeful that this will give us a cutting edge when advertising for jobs.
 - Benefits scored a little lower than the rest because we only offer three sessions for our Employee Assistance Program (their recommendation was no less than five)
 - Only one in every four employers will be awarded the seal. The following are the areas in which we were scored (please note that KPH is the blue line):

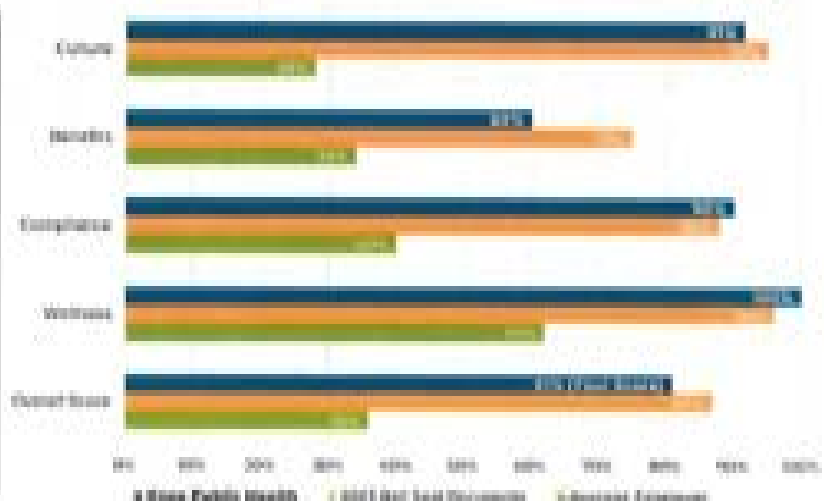
Organization: Knox Public Health
 Date: March 29, 2024

Your organization is certified for Mental Health America's (MHA) Bell Seal for Workplace Mental Health as Gold.

How does your organization compare? Get the results from past Bell Seal recipients here.



Score	Recognition
0 to 50%	Not yet Qualified
60 to 69%	Bronze
70 to 79%	Silver
80 to 89%	Gold
90 to 100%	Platinum



ENVIRONMENTAL HEALTH DIRECTOR – Nate Overholt, RS

- Resolution 2024-05 is to allow me to enter into an agreement with the OEPA for the water pollution loan control fund. The agreement requires an individual name and not a title or entity. This award of \$75,000 will be utilized to repair/replace failing household sewage treatment systems.
- HSTS variance application was provided for 8511 New Delaware Road, Mount Vernon, OH 43050 Liberty Township Parcel # 40-00386.000 to allow an effluent pipe to go under an existing driveway to the treatment area and cannot meet the isolation distances outlined in OAC 3701-29-06(G)(3)(a) and will require a variance.
- A HSTS variance application was provided for 12033 South bay Drive Fredericktown, OH 43019 Berlin Twp. Parcel # 01-00580.000. This is the property that was declared a public health nuisance at the January 17, 2024 board of health meeting. The owner has provided all the required information for review for the WPCLF grant, along with a design for the replacement system. Due to the size of the parcel (0.2672 acres) with a very limited area for replacement, the replacement area cannot meet the isolation distance of 50 ft from a the residential private water system outlined in OAC 3701-29-06(G)(3)(c) nor can it meet the design requirements for lineal ft. length of contour (80 ft), outlined in OAC 3701-29-15(N)(2) and additional lines that are 3 ft. wide will be utilized in order to square ft. soil infiltration loading rate.

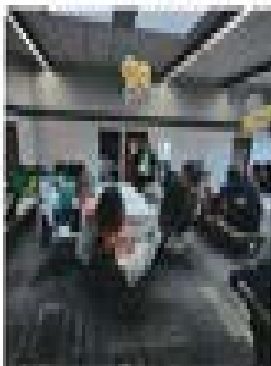
PUBLIC HEALTH EDUCATION AND NURSING DIRECTOR – Tina Cockrell

- Grant applications were submitted for ODH Tobacco Cessation and the Robert Wood Johnson Foundation Healthy Eating Research if awarded these two projects will provide \$350,000 in funding to the agency. The ODH grant is a continuation grant of current projects. However, the HER grant would be new funding to expand the work. Tami is currently doing with ACTS food pantry. You can read a recent [article on KnoxPages](#) that included a visit from the Attorney General's office.
- Throughout April and May staff will be participating in 7 events including a partnership with Fredericktown Library for the Solar Eclipse on 4/8. Other events are Pheasants Forever Day, Brown Family Environmental Center Earth Day, Drug Take Back Day, Danville/East Knox Mock Crash, Columbia Elementary Spring Fling and Danville Ladies Night Out. Planning is underway for summer events including First Fridays, Mount Vernon Music & Arts Festival, Health Center Week and Knox County Fair.
- Puberty and Hygiene classes continue to take place in the local schools along with TickBuster education and follow up surveys with students.
- Fall flu vaccine clinics are currently being scheduled and confirmed with organizations across the county.
- CMH caseload is 218 kids, with 12 home visits being completed (36 for the year).
- We have 3 lead poisoning cases so far in 2024.
- 11 car seats and 13 cribs have been distributed for the year
- 3 newborn home visits have been completed.
- **Please** continue to encourage friends, family, church groups, civic groups co-workers, employees and community members to complete the Community Health Assessment surveymonkey.com/r/KnoxCountyCHA. We are in need of responses from

men, seniors, young adults 18-24, residents of color, unemployed, low income and people who do not work in healthcare.

WIC DIRECTOR – Cyndie Miller, RD, LD, CLC

- Knox County WIC initial caseload for March 2024 is 778, an increase of 20, from February 2024. Knox County WIC's breastfeeding initiation rate for February 2024 is 65.38%.
- Availability of most WIC infant formulas has stabilized. Puramino, a specialized infant formula, continues to be in limited supply, however, until the end of April. State WIC continues to meet with Mead Johnson on a regular basis and to hold bi-weekly calls with local program directors.
- Our WIC Tasting Finale in-person gathering was held on March 27th, 2024 in collaboration with Snap-Ed Program Assistants (Tanner Cooper-Risser and Catie Hayes). Our local event celebrated 50 years of Feeding WIC Families. The celebration included Story Time with Koko the Owl, a recipe demo and tasting of Veggie Quesadillas and fruit salsa w/cinnamon sugar chips, a singalong, and numerous prize drawings. The event was well attended and enjoyed by all! A special thank you to all of our WIC staff for their many contributions in making this event possible.
- ODH State WIC's 50th Celebration will be held May 2, 2024 in Columbus.
- A special shout out to our KPH PR staff (Nicole Lybarger and Logan Schoefield) and Heidi Myers for their quick turnaround with new WIC branding requirements to promote our NNM theme and WIC Tasting Finale.



COMMUNITY HEALTH CENTER DIRECTOR – Lane Belangia, CEO

Co-applicant Board Report April 2024

- **CEO Update:**
 - I am pleased to inform you the open house for the new Mount Vernon Health Center was well attended and received by all of those in attendance. We had a larger than expected crowd including many community partners, State and National Legislators, patients and families, and many seeking solar eclipse glasses! The PHEN division did a very nice job coordinating and making the

event go off without any problems. Thanks to them for seeing the project through and its success.

- **Board Agenda Review:**

- There will be a finance meeting prior to the board meeting this month.
- There is a contract up for renewal with changes for a coding consultant we have used in the previous years, the changes made are to the language of the contract not the price or terms of the contract which were suggested after legal review from our attorneys. We will also be asking for approval to go into a contract agreement with WellCare in order to bring CVS into the scope of our 340b program. This contract is required because CVS only uses one Third Party Administrator, (TPA), WellCare. Our current TPA, (Nuvem) is not part of the CVS network. After this month's analysis of prescriptions sent to all of the areas possible pharmacies including through mail order it showed the amount of prescriptions being filled by patients of the center at CVS would warrant bringing this pharmacy into our current program. The only cost associated with the agreement is for prescriptions that qualify for the 340b program, all other prescriptions will not have fees associated with them.
- The Mock On-Site Visit Survey is scheduled for June 13th and 14th, there is one day where the consultant will ask to meet with the boards. This meeting is scheduled for June 13th from 12 to 1 with lunch provided, both Co-applicant board and BOH members will be asked to attend. It would be a very good idea for you to attend this important meeting, we are sending out an email reminder prior to the meeting as well.
- This month is the month for the Co-app Board to decide on new or renewed officers along with setting the calendar of meetings for the next year's meetings.
- Current officers are Jay Nixon, President, Mike Wythe President Pro Tem, and Peg Tazewell Secretary. Committees are Personnel and Finance. Finance consists of Todd Hawkins, Jim Lenthe, and Peg Tazewell. Personnel consist of Jay Nixon, Mike Wythe.
- The Calendar of meetings for 2024/2025 needs to be changed for the June meeting due to the Juneteenth holiday. The BOH changed their meeting this week to the prior week at the same time and day, (June 12th from June 19th).
- Lastly, the Health Center 2024- 2025 budget will be included on the agenda for approval, the budget will be in your board packet and folder for review. This is included in the KPH budget, but this board will only see financial reports and budgets for the health center grant following the health center fiscal year April 1 to March 31st in hopes of clarifying co-app board financial oversight. One important item to remember is the health center has many in kind and shared staff provided from the KPH Agency which is part of the budget.

- **Board Compliance and Governance**

- An audit was done to confirm compliance of all non-consumer board members who are up to date with having health center visits either for themselves, their children or foster children within 24 months of the upcoming OSV in September of 2024. The audit reflected 100% compliance. I mention this to say thank you

and also as a reminder of the criteria required to qualify as a patient board member.

- **CEO report**
 - Our 340B sites were updated in the HRSA website to reflect two address changes, 16 East Main to 12 East Main for our Danville Medical Site and 706 South Mulberry to 202 West Vine ST for our Mount Vernon Health Center location, pending contract/legal approval by both parties the CVS site will also be added to the HRSA Site making CVS our newest addition to the 340b program which would be active on July 1st, 2024.
 - The New Directions Site is official as we have received the Notice of Award approving this location for health center services.
 - The Fiscal Year 2022 Alternative Payment Methodology Cost Report was received by The Ohio Department of Medicaid which amounted to just under \$2 million. This is another additional payment public entity health centers receive, the payment will be expended proportionally over the next fiscal year to offset operational costs not covered by Fees and the Grant from HRSA.
 - Myself, Nan, Deonar and Stacy traveled to Ironton, Ohio the 11th and 12th for a visit to a public entity health center. The main reason for the trip was to learn how they successfully achieve high quality rankings. This health center uses the same documentation system as ours. Please ask how the trip went during the meeting.
 - I hope you are enjoying our spring season this year

CLINICAL DIRECTOR – Nan Snyder, RN

Mid-Office Staff – Aly Tucker, LPN, Clinical Supervisor

Word of mouth is the Health Center's greatest form of advertisement and this month I had the opportunity to share the great things we do with the members of the 2024 Leadership Knox Group. Many of them had questions about what insurance we take and how our services work. I wanted to share my response with all of you in case you get asked the same questions:

Many individuals in our community think that the health department only serves Medicaid or self-pay patients. This is not accurate. We serve everyone in our community. It does not matter if they are self-pay, Medicaid, or if they have commercial insurance. We also offer a sliding scale fee for individuals who qualify and bring in their proof of income.

We also offer primary care, acute care, labs, mental health services, and dental services just to name a few. These services can be obtained at a discounted rate if the patient qualifies. At KPH, we strive to always meet the community where they are and never turn away patients due to inability to pay.

We often take for granted what we know and who else knows it. I enjoyed responding to all of the questions the Leadership Knox participants had and allowing them to understand why we are here as a Health Center.

Medical Providers – Jordan Moore, CNP, Chief Nursing Officer

The providers this month have continued to improve on Medicare Annual Wellnesses, as this continues. The Clinics have improved by capturing a larger percentage of qualified patients through completing the actual physical exam and/or scheduling.

Our newest provider Paige Cunningham, CNP continues to excel and has been a great addition to the team. To this point she has been at the Walk-In Clinic, learning to master the electronic medical record as well as applying to practice the information she learned in school to the acute care patient population. Not only is Paige continuing to enhance her skills she is also building a rapport with the community. As she is building this rapport the plan is for Paige to start to develop a primary care patient panel. To do this Paige will be transitioning into the Mt Vernon Health Center in July to start seeing primary care patients in the community.

*Google this past month as well:
 "Dr. Paige was wonderful Recommended 10/10 her."*

Patient Service Representatives – Aimee Hulse, Business Office Coordinator

During the six-week orientation period for two PSRs, we discovered a difference in workflows. While in orientation the PSRs work one-on-one with preceptors at each location. During this process, each orientee and preceptor completes a review of their week focusing on what they learned, what they did well, and any concerns. While reviewing the orientation documentation a trend developed where the new PSR was concerned about workflows being different from one location to another. Once this was recognized the goal for the PSR group is to have continuity of workflows by April 30, 2024. To date, we have added a shared Google Drive where workflows can be located quickly and at monthly all-staff meetings, workflows are reviewed.

Clinical Director – Nanette Snyder, RN BSN

We are continuing to move in the right direction with the Medicare Wellness Visit initiative. The March totals show a gap of 35% of eligible patients which was at 67%. Part of the goal for this project is to increase our preventative screenings. The table includes the first quarter of Colorectal, Cervical, and Breast Cancer Screening. We are moving in the right direction with the cancer screenings.



2024	January	February	March
Colorectal Cancer Screening	12.0%	11.4%	13.6%
Cervical Cancer Screening	14.4%	17.3%	20.3%
Breast Cancer Screening	38.6%	41.7%	44.1%

In other clinic happenings I have had meetings to collaborate with Knox Area Transit and the Village Network to help meet their needs. We enjoy working with community partners. In fact, for the first quarter 2024 we referred 276 patients to Knox Community Hospital to see providers who have specialized services. If you know of any possible collaborations or would like to talk about anything in this report please let me know.

BEHAVIORAL HEALTH DIRECTOR - Stacy Gilley, LISW-S

- **Paul Hart-Ruthenbeck, LCDC III**, reports, Groups at probation continue to go well with 4 people participating in ANGER Management and 8-12 in Relapse prevention. Several new assessments in the past month and getting ready to successfully discharge 1-2 clients.
- **Kristina Foreman, LISW-S/LICDC-CS**, reports, I have been utilizing EMDR therapy with a client whose 3-day-old baby died last year. After just a few sessions, she has been able to significantly reduce distress related to this traumatic experience and also has been able to view it from a different perspective and no longer has guilt that she "did something wrong." Her coworkers have noticed changes in her recently and have given her positive feedback.
- **Chris Remy, LISW-S**, reports, "I feel like here recently I have had more than the normal number of clients working through significant trauma in their lives. It's challenging, and even scary, hoping I don't say or suggest the wrong thing, but it's also very exciting when you see the connections coming together for them and you can almost physically see the weight lifted off of them in that moment."
- **Kristina Foreman, LISW-S/LICDC-CS**, reports, For the last several months, I have been utilizing EMDR therapy with a client who experienced complex developmental trauma related to severe parental abuse and neglect. They have been able to reduce depressive symptoms and increase their sense of self-worth. They stated that they have participated in therapy for many years with various counselors with different types of therapy and this is the first time they have ever experienced such profound changes in their mood and thought process.
- **Melissa Body, LSW/LCDC III**, reports the following:
 - Parent Advocacy Training- Sponsored by the Ohio Children's Trust Fund: Completed this train the trainer series with a parent as part of a leadership training for parents. We then presented the information to 14 women who are currently in a residential substance treatment program. The focus was learning how to be a good leader, self-advocacy and advocacy for children.
 - Lead and encouraged a recovering parent to sign up for a Peer Support training- Started on 4-8-24.
 - Lead and encouraged a parent to join a parent coalition to allow her voice to be heard regarding parenting resources, struggles with parent support and the stigma around parent education.
 - Completed coursework: Certified trainer for "Responding to Addiction". Presented Responding to Addiction training to 15 community professionals.
 - Have 5 youth in residential treatment, continue to update CANS and MSY funding reports as required. Identify multi need children for wraparound services, facilitate and conduct family teams as needed.

QUALITY DIRECTOR - Deonar Sylvester, RN

- We have been working with AZARA DRVS and eCW to improve the mapping of codes from one system to the other, specific for data capturing and accuracy with Quality and UDS reporting. New reporting guidelines identified with 2024 UDS reporting, along with our participation in several incentive programs, have identified the need to ensure all reports pulling from both platforms are correct and consistent when displaying the same data.
- Improvements with the Dental Module have been achieved, showing a slight increase with capturing the documentation for Dental Sealants. Dental staff have been involved in calls with the eCW optimization team, identifying needs and areas for improvement with the Dental module. Staff are engaged and excited for the small changes thus far; this will continue to be a focus for 2024.

UDS 1st Quarter 2024:

Measure	2024 Q1	2023 Q4
Unlabeled Immunizations (SNIP) (1000)	98%	98%
2024 Weight Assessment / Screening for Malnutrition / Hospital Admissions (1000)	98%	98%
2024 Screening and Follow up for HIV (1000)	98%	98%
Depressive Rescreening of Family Members (1000)	98%	98%
Screening for Depression and Follow up Plan (1000)	98%	98%
Tuberculin Skin Testing and Response (1000)	98%	98%
Colorectal Cancer Screening (1000)	98%	98%
Level of Cancer Screening (1000)	98%	98%
Adult Cancer Screening Ages 50-69 (1000)	98%	98%
Depressive Screening High School Seniors (1000)	98%	98%
Diabetes A1c >9 or Untested (1000)	98%	98%
Statin Therapy for the Prevention and Treatment of CVD (1000)	98%	98%
2024 Immunizations (1000)	98%	98%
2024 Screening (1000)	98%	98%
2024 Follow up (1000)	98%	98%
2024 Response (1000)	98%	98%
2024 Screening (1000)	98%	98%

Population Health Navigator- Tara Mertler

Top 5 focuses for 2024)

- Colorectal Cancer Screening- Outreach through Care Message completed during the month of March, with noted improvement +2.9%, previously (10.3%) for Q4, 2023.
- Cervical Cancer Screening- Beginning in March, 2024, Marie, CNM has been reaching out to female patients with identified gaps in women's health measures, to assist in our efforts toward increasing target compliance. +4.6%, (13.9) from previous quarter.
- Statin Therapy for the Prevention and Treatment of CVD- Q1 2024 has increased +2.3% (70.4%) in Q4.
- Diabetes A1c>9 or Untested- Goal for this measure is to have less than 30% of patients with an undocumented A1c or >9. With the help of the mid-office staff we were able to convert 19 patients identified as "non-Compliant" for this measure with whom were actually "compliant". This was achieved by utilizing ClniSync to find results that may have been completed at another facility and then forwarding them to our providers

for review. Q4- 2023- 32.0% (not meeting our target threshold). After completing this project and converting the 19 patients we are now meeting our target threshold, Q1- 2024 at (28.8%).

- Dental Sealants- Code mapping in progress- Update of more accurate progress to come. Current status- Q1 2024 showing a slight decrease of -0.3% (44.9%).

Patient Care Navigator- Lillian Collins

- I received 20 referrals in March. The top two reasons for referrals were for patients who are uninsured/underinsured (5 total) and nutrition related (8 total). Nutrition related referrals received either Produce prescriptions and/or diet instruction; 17 sets of produce vouchers were issued during the month of March, totaling \$960. Single households receive \$30 (there were 2), everyone else receives \$60.
- Resources utilized for referrals:
 - o Transportation- contacted KAT/helped with applications for transportation programs (3), one transport arranged through Molina.
 - o Housing- applications (1)
 - o Eyeglasses/exam program- applications (2) (Ohio Prevent Blindness)
 - o "Outside" referrals- KCH diabetes ed, Passport, Ohio Health financial aid, CareSource rewards (4).
 - o Referrals "in-house", i.e. BH, WIC, Cribs for kids, Melissa Body- (5)
 - o Helped schedule "in-house" appointments/med refills- (6)
- I have received 2 referrals from the Unite Us platform, coming from Franklin County for Behavioral Health. There have been several attempts made to schedule those referrals; messages left to return our call for an appointment.

6. Adjournment

Having no further business Eric Siekkinen, RPh, made a motion to adjourn the meeting. Dan Brinkman seconded the motion; in the negative: none. The motion was approved.

The Board meeting adjourned at 7:04 p.m.



Jeff Harner, Board President



Zach Green, Health Commissioner

